



# The Quoizel Guarantee

## Limited Product Warranty

Thank you for choosing Quoizel. We design lighting that feels timeless and dependable, and we stand behind the quality of what we make. Our warranty is here to give you confidence in your lighting for years to come.

### What We Cover

Our **Limited Product Warranty** covers defects in materials and workmanship under normal use for lighting products purchased from an authorized Quoizel retailer, effective from the original date of purchase.

- **Standard Coverage**  
All lighting products are covered for a period of three (3) years
- **Glass & Shades**  
Glass and shade components are covered for ninety (90) days
- **Enhanced Outdoor Finish Coverage**  
Outdoor fixtures featuring Coastal Armour, Seaside Armour, or Exterior Elements finishes are covered against finish defects for five (5) years

Learn more about our enhanced outdoor finishes at: [www.quoizel.com/coastal-armour-info](http://www.quoizel.com/coastal-armour-info).

### What's Included

If a product is found to have a covered defect during the applicable warranty period, Quoizel will, at its discretion:

- Repair or replacement of product or defective component
- Comparable replacement if exact match is unavailable

### What's Not Covered

- Labor, removal, re-installation
- Shipping & freight
- Light bulbs
- Normal wear & finish changes
- Environmental exposure beyond normal use
- Force majeure events (acts of nature, severe weather, etc.)

Normal wear may vary by environment and location.

### Eligibility & Limitations

- **Who Is Covered**  
Original purchaser, fixture installed per instructions
- **When Warranty Does Not Apply**  
Altered products, missing proof of purchase, removed caution labels

### Need Warranty Support?

[www.quoizel.com/contact](http://www.quoizel.com/contact)  
[customerservice@quoizel.com](mailto:customerservice@quoizel.com)  
1-800-645-3184

Full warranty at [www.quoizel.com/warranty](http://www.quoizel.com/warranty)  
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