

# PINDOT CUSTOM SEATING

## ContourU® Cushion - How it's made



### 1 Capturing a Great Mold

#### WHO:

ATP (Assistive Technology Professional) with assistance from therapist, care giver, and end user



#### WHAT:

- Mold the end user with our molding simulator
- Capture mold using our C.L.I.P System (Color Laser Imaging by PinDot)
- Accurately fill out the order form
- Upload C.L.I.P file, send a P.O. and a completed order form to PinDot

### 2 Order Intake

#### WHO:

ATP with assistance from their purchasing team and PinDot customer service



#### WHAT:

Customer service verifies accuracy of the following:

- 1 CLIP File
- 2 Order Form
- 3 P.O.

Time - Up to 2 Business Days\*

### 3 Designing The Cushion/Back

#### WHO:

PinDot design team along with support from the ATP and PinDot customer service



#### WHAT:

- Design cushion to exact specifications from ATP using the CLIP file and order form
- Designer Questions? Designer contacts names on the order form and Invacare territory business managers via phone and email

Time - Up to 5 Business Days\*

### 4 Manufacturing

#### WHO:

Our talented team of manufacturers, carvers, sprayers, fabricators, sewers, supervisors and more...



Photo taken in January 2024

#### WHAT:

- 1 Pan Fabrication & Wood Mount (if necessary)
- 2 Carving the Mold
- 3 Calibration  
Cut to size, add leg discrepancies, and undercuts (if necessary)
- 4 Pull Room  
Setting up the Cavity (vent holes, laterals, and vinyl if necessary)

#### 5 Pouring

Pour the foam into the mold and let it cure

#### 6 Soft Spots & Overlays

Cut, glue and trim as needed

#### 7 Spray

Waterproof spray applied and set to dry

#### 8 Covering

Custom upholstered cover made

Time - Up to 11 Business Days\*

**Total Time from P.O. to ship - 18 Business Days\***

\*Estimates only - contingent on daily intake, complexity of each order and other business factors

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