



Issued To:	All Napoleon Hearth Dealers	Contact:	Customer Solutions Department
Original Issue Date:	September 17, 2021	Contact Phone:	1-888-721-8324
Revised:		Contact Email:	hearthsupport@napoleon.com
Model or series affected	BL36NTEA-1/BL46NTEA		

To our Valued Hearth Partners:

PIB#: **TBF-007N**

**SUBJECT: Adding DexeN Electronic Ignition to the Ascent™ Linear Line**

Valued Napoleon Hearth Partners,

In response to the unprecedented global supply chain backlog and to provide our customers with product where possible, Napoleon will begin offering an electronic ignition alternative on the BL36 and BL46 models for sale in all regions. While this change does not affect the overall look or performance of the fireplace, it is something you need to be aware of from a sales and service standpoint.

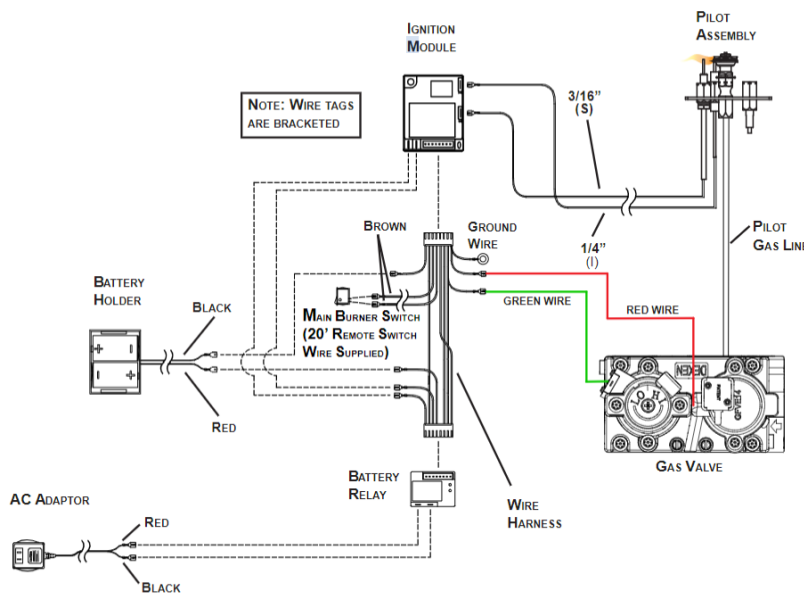
We want to ensure your team is aware of some differences between the SIT electronic ignition system used in the BL36NTE-1 and BL46NTE and the new DexeN alternate system that we are introducing in the BL36NTEA-1 and BL46NTEA. Knowing these differences will be key to providing clear communication with your customers.

Your sales team will need to know that the EFCN/EFCP remote option is not compatible with the BL36NTEA-1 and BL46NTEA models and that an anti-condensation switch (ACS) is not available. If a remote option is required, the F45/F60 will need to be purchased. You will also need to be aware that the following options for these models are different and ask them to refer to the list below.

Model #	BL36NTEA-1	BL46NTEA
<b>NG-LP Conversion Kit</b>	W175-0765A	W175-0767A
<b>Power Vent Adapter Kit</b>	PVA-ASCENT	PVA-ASCENT

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The Dexen control system is powered by a 3V AC adaptor/transformer and has a battery backup that uses 2 D cell batteries. The pilot on the Ascent™ Linear models remains the same, however new to the system is an alternate Dexen H3V gas valve. For those familiar with the original Dexen 6003 system we used previously, the troubleshooting remains mostly the same with some minor differences. A troubleshooting manual will be available at the end of September. Dexen H3V wiring diagram shown below for your convenience. Please also refer to the product installation manual for the replacement part numbers.



Orders will be automatically switched out to the BL36NTEA-1 and BL46NTEA. You will receive a new order confirmation as soon as completed. Should you have any questions please contact your Napoleon Account Executive and as always thank you for your support.

Please follow this link for the NED course to learn more about this change: [Gas Fireplace Alternates Program](#)

If you have any questions regarding this bulletin, or any other concerns, please contact our Hearth Customer Solutions Department at 1-888-721-8324