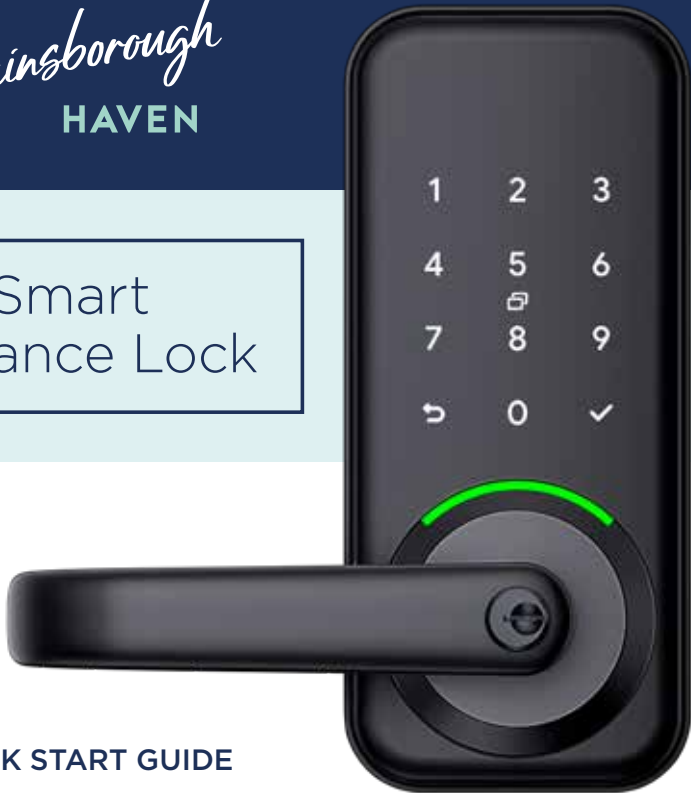


Gainsborough
HAVEN

Smart
Entrance Lock



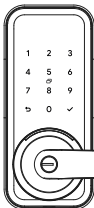
QUICK START GUIDE

PARTS

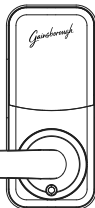
Gainsborough
ENTER WITH STYLE

Box contents

External lock body



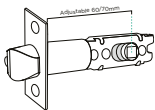
Internal lock body



Keys and tags



Adjustable deadlatch 60/70mm



Strike plate



Door thickness

- 32mm - 50mm

Tools required

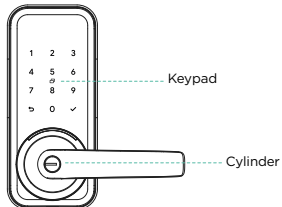
- Tape measure
- Pencil
- Level
- Drill
- Drill bit - 10mm
- Hole saw - 54mm
- Screwdriver (Phillips)
- Spade bit - 25mm (timber door)
- Hole saw - 25mm (metal door)

Fixing pack

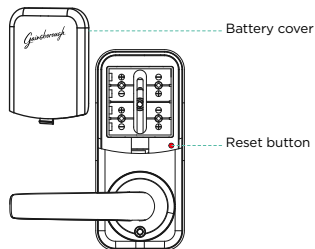
Door thickness	Mounting screws	Installation fixings	Deadlatch fixings
32mm - 40mm	M5*25mm CSK screw x1 M5*40mm CSK screw x1	7.8*7.8*60mm square shaft spindle x1 M5*30mm screw standoff with sliding screw x1	M4*20mm screw for wooden door x4
41mm-50mm	M5*40mm CSK screw x1 M5*50mm CSK screw x1	M5*30mm screw standoff x1 M5*35mm screw pins x2 M6*12mm replacement handle grub screw x2 (if needed)	M3.9*16mm screw for aluminium door x4

For more information visit gainsboroughhardware.com.au/haven

External assembly



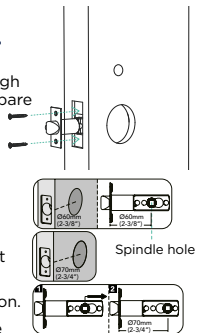
Internal assembly



INSTALLATION

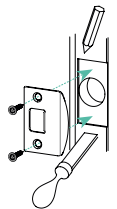
1. Prepare the door

- Follow the Gainsborough Haven template to prepare your door.
- Adjusting the latch. Latch comes with backset in 60mm (2-3/8") position. If required, pull latch case to extend to 70mm (2-3/4") backset position.
- Mount latch into position.
- Ensure that the spindle hole is square to the door.



2. Prepare jamb and install strike

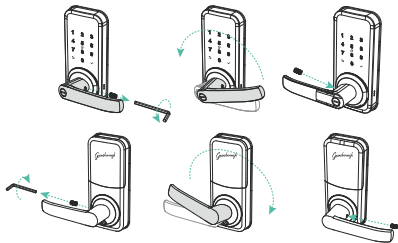
- Install strike and dust box as provided in box.
- Adjust strike anti-rattle plate to achieve a firmly held and sealed door.
- If jamb preparation is required, we recommend contacting a locksmith for installation.



3. Handing (as required)

Loosen lever retaining screw and rotate lever 180°. Then tighten lever retaining screw to secure lever.

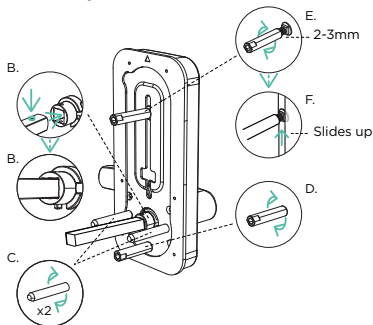
Repeat for internal unit.



4. Fasten posts

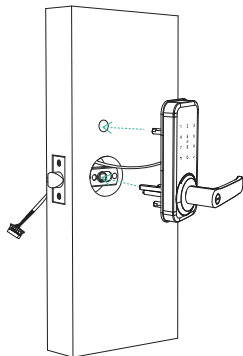
- Measure door thickness and choose appropriate fixing kit for door thickness (see label on fixing packs).
- Fit the spindle from the installation fixing pack.
- Fit both screw pins either side of the spindle and tighten.
- Fit lower screw standoff and tighten (D).
- Fit screw standoff with sliding screw (E) by aligning flats under screw head with edges of slot.
- Insert into slot and slide up. Adjust the top screw standoff to align with the top fixing hole.

4. Fasten posts cont.



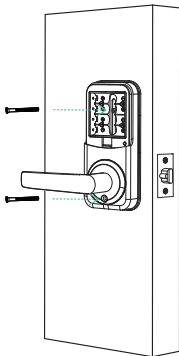
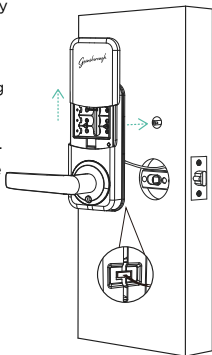
5. Position external unit to the door

Position the external unit flush against the door, making sure that the cable fits through the door prep hole and the spindle and screw pins go through the latch.



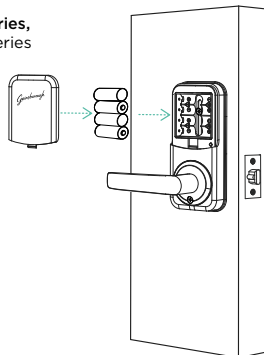
6. Position internal unit to the door

- Remove battery cover from the internal unit.
- Connect the cables ensuring excess cable is concealed inside the door.
- Line up spindle to the spindle hole in the body of the unit.
- Affix the internal and external units using the mounting screws.



7. Install batteries

- Install 4x AA alkaline batteries, ensuring batteries are inserted the correct way around (do not use zinc carbon batteries).
- Secure the battery cover.

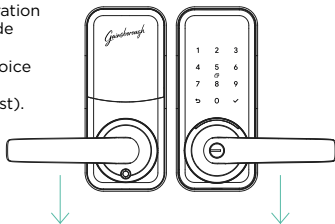


8. Test latch operation

With the door in the open position test lock operation:

- Rotate the external lever, ensure latch does not retract.
- Rotate the internal lever, ensure latch does retract.

Test operation using code 123456✓ (ignore voice prompt during test).



PAIR AND PROGRAMME LOCK

Get mobile access with Gainsborough Forte

For an enhanced experience and additional functionality, we recommend you download the Gainsborough Forte mobile app from the Apple App Store or the Google Play Store.



1. Create a user account using your email address (or login if you have an existing account).
2. Ensure Bluetooth is enabled on your phone, tap the keypad of your Gainsborough Haven lock to activate it.
3. To pair the lock with the app, click on the + and follow the instructions on the app.



GAINSBOROUGH FORTE APP USER FUNCTIONS

Within the Gainsborough Forte app, users have access to more features than those available on the lock itself. This guide provides information on many of the features available.

Status of lock

Use the locked and unlocked icons to easily lock or unlock your door, or simply to check the status of the lock (locked or unlocked).



PIN codes

The Gainsborough Haven allows you to store up to 150 PIN codes - either custom, permanent, recurring or scheduled.

Default master PIN code is 123456✓

Master PIN codes must contain 6-11 digits

Custom created codes can contain 4-9 digits

To add a new PIN code, use the Grant Access icon, add PIN code. For a customised PIN code, use the custom feature, add your guest's name, and set your PIN code.

To manage your PIN codes, select Manage Access and update or delete user access as required.

MANUAL PROGRAMMING

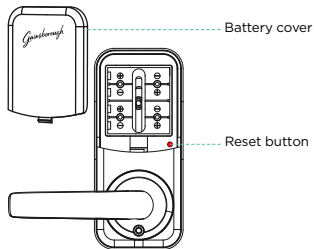
IMPORTANT:

Note for homeowner

Manual factory reset

If your lock was installed by someone other than yourself, we highly recommend you complete a factory reset on the lock to ensure all previously set PIN codes are successfully deleted.

1. Remove the battery cover and using a pointed object, press the reset button for 4 seconds (refer below or to page 2 for the location of the reset button).
2. The lock will prompt to enter a setup code. At this point enter 000✓ on the keypad.
3. The lock will prompt that the reset procedure is complete.
4. The lock is now available to be paired with a mobile device using the Gainsborough Forte app.



Note for installer

Administrator code set up

Once the lock is installed on the door, the lock requires the default admin code to be changed. Refer to manual lock operation on page 8 to change the default admin code and set new PIN code/s.

Once PIN code/s are set, the lock voice command will no longer prompt for the lock to be paired to a mobile device.

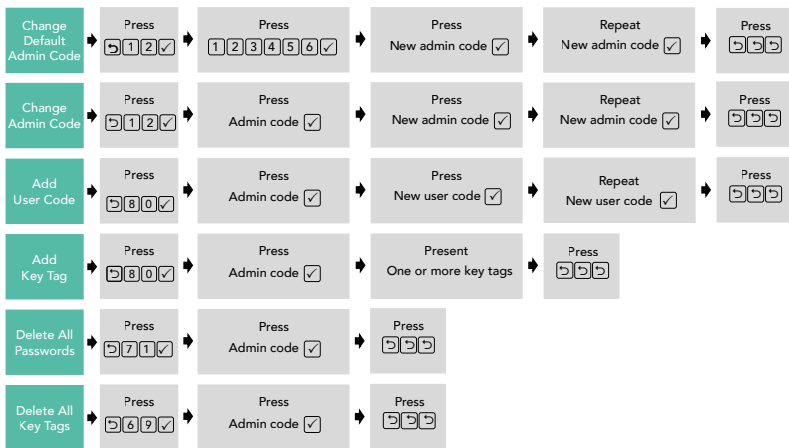
Note

If the lock is connected to the homeowners Gainsborough Forte mobile app, then this step is not required.

MANUAL LOCK OPERATION

Follow this simple chart if you are manually programming your lock.

Further lock functions are available using the Gainsborough Forte app, refer to pages 5 & 6 for more information.

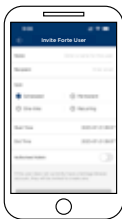


HARDWARE SPECIFICATIONS

Item	Specifications	Notes
External and internal assemblies	174mm (L) x 77mm (W) x 71mm (D)	Operation temperature: -20°C to 50°C
Battery	AA alkaline battery x 4 (Operation voltage: 4.8 to 6V)	Lasts 6-12 months depending on usage 6 months with Gainsborough Forte Wi-Fi Bridge (GFORWBWH)

Virtual keys

When you regularly need to share access to many guests, you can message them PIN code access. This is a great solution for home share properties. Select Grant Access, Invite Forte User and enter the details for your guest. You can share this virtual key by various options including email or text message.



Key tags

The Gainsborough Haven allows you to store up to 200 key tag credentials. Three key tags are provided with your Gainsborough Haven lock, additional key tags can be purchased through your local door hardware retailer.

To set up your key tags, select Grant Access, Add Credential, ensure you name your key tag and complete set up of your credential.

To manage your credentials, select Manage Access and update or delete user access as required.

Auto locking

The Gainsborough Haven lock default is set with a 5 second auto lock, this can be changed in the Settings, Auto Lock function by selecting a different time delay.



Passage mode

The lock can be switched to passage mode in the Gainsborough Forte app within the Settings function. In this mode, the internal and external lever is unlocked, and you may enter freely. You can either set specific days/times to operate passage mode or disable this feature. When passage mode is in operation, you may still lock the unit externally by holding the ✓ key for 3 seconds. It will resume passage mode when unlocked via PIN, key tag or key override until the passage mode period completes or the feature is disabled via the Gainsborough Forte app.



Clock

After installation of your lock and registering for the Gainsborough Forte app, the clock is automatically set to your local time. The lock has a feature within the Settings function to change to daylight savings, if you use the scheduled PIN code feature, ensure you change to current daylight savings time to ensure the correct time is used by the lock.

Lock notifications history

To view the audit trail of when the lock was used and by which user, select History. This provides information on your users, timing, or any attempts of adding incorrect PIN codes.

Lock sound

To enable or disable the lock sound select Settings, Lock Sound. Note, by disabling the sound, both the lock voice prompts and beeps will be disabled.



GAINSBOROUGH HAVEN LOCK FUNCTIONS

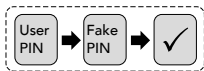
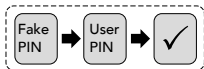
Refer to the manual lock operation on page 8 for further instructions on manually programming your lock.

Tips

- To activate and illuminate the keypad, press the ✓ key.
- Always press the ✓ key after entering your PIN code.

Random PIN code

This security feature allows a user to randomly enter digits before and/or after the PIN code to prevent the user PIN code from being exposed.



Tamper alert

The Gainsborough Haven lock allows for four attempts to correctly input your code, on the fifth incorrect entry the lock alarm will sound. The alarm sounds for 30 seconds, during this time you cannot continue to enter PIN codes. You can however unlock the lock through the Gainsborough Forte app which will also turn the lock alarm sound off.

Low battery notification

The keypad flashes to notify you when the battery is low, with a voice prompt saying, 'Battery low please replace'. Also, while in the Gainsborough Forte app, the app will display a low battery notification.

WARRANTY CONDITIONS

The Gainsborough Haven provides a 2 year mechanical and electronic warranty.

Our goods come with guarantees that cannot be excluded under the local consumer law. You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The warranty does not cover any defect or damage which may be caused or partly caused if the goods are not properly maintained, installed or are not suitable to the specified application.

Refer to our website for our finish warranty www.gainsboroughhardware.com.au/en/help-centre/support/warranty

FACTORY DEFAULT SETTINGS

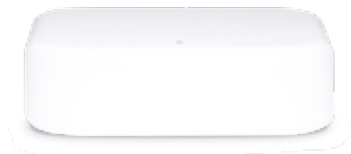
Settings	Factory default
Master PIN code	123456
Beeper	Enabled
Wrong code entry limit	5 times
Bluetooth mode	Enabled

Refer to page 7 for instructions on how to complete a factory reset if required.

GAINSBOROUGH FORTE WI-FI BRIDGE (GFORWBWH)

Empower your Gainsborough Haven smart lock with Wi-Fi capability. The Gainsborough Forte Wi-Fi Bridge (GFORWBWH) pairs to your Gainsborough Haven smart lock, to provide you with a real-time connection through your smartphone.

Ask your retailer about the Gainsborough Forte Wi-Fi Bridge (GFORWBWH), sold separately.



CARE AND MAINTENANCE

Door furniture

At six (6) monthly intervals, the fixing screws securing the furniture to the door, both surface fix and through fix, should be checked and tightened as required. Loose fitting furniture which fails will not be covered under warranty.

All door furniture should only be wiped clean with a soft damp cloth. A non-abrasive mild household detergent may be used to remove ingrained grime.

Mortice latch

Care should be taken to ensure the internal components are kept free of dirt and filings during installation as this is the most common cause of malfunction and will not be covered under warranty.

Gainsborough
ENTER WITH STYLE

For more information visit
gainsboroughhardware.com.au/haven

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www.allegion.com.au

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