



CRIB & TODDLER

MATTRESS-IN-A-BOX

FOR OPTIMAL PERFORMANCE

Carefully unwrap and unroll your mattress immediately upon delivery to allow for proper expansion in a room temperature setting.

OUTER COVER CARE

ONLY THE OUTER COVER OF THE GRACO® CRIB & TODDLER MATTRESS-IN-A-BOX IS SUITABLE FOR MACHINE WASHING.

For outer cover care, hand wash with mild soap, or machine wash in cold water (on delicate cycle only). Do not use bleach. Hang outer cover to dry (do not place outer cover in machine dryer). Do not remove inner lining of mattress.

CUSTOMER CARE

Chat live with a customer care representative on www.storkcraft.com.
Email us at customer care@storkcraft.com. Call us toll-free at +1 (877) 274-0277

STEP 1

Safely unpack the rolled-up mattress from the box and carefully remove the plastic wrapping to prevent any damage to the mattress.



STEP 2

Allow the mattress to completely unroll and lay flat.

STEP 3

Please allow for a minimum of seventy-two (72) hours, in a room temperature setting, for the Graco® crib & toddler mattress-in-a-box to fully expand to its maximum level of thickness. Actual expansion times may vary. If, after an expansion period of a minimum of seventy-two (72) hours in a room temperature setting, the mattress has not expanded to a height of at least four (4) inches, and expanded evenly on all sides, then do not under any circumstances, place your child on the mattress. In such an instance immediately discontinue use of the mattress and immediately contact the Storkcraft® Customer Care Department.

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GRACO® CRIB & TODDLER MATTRESS-IN-A-BOX WARRANTY

What does our warranty cover?

Storkcraft® proudly warrants the Graco® Crib and Toddler Mattress-in-a-Box that you have purchased to be free of defects in both the quality of the craftsmanship of the mattress, and in the materials used for this product.

Who does our warranty cover, and for how long?

Storkcraft® provides this warranty to you, the original purchaser, only. The warranty is not transferrable and is void upon any subsequent sale or transfer. The warranty is for a period of six (6) years from the date of purchase of the Graco® Crib and Toddler Mattress-in-a-Box, however years two (2) to six (6) of the warranty

How does the warranty work?

Storkcraft® (shipping, handling and/or duties). To request warranty service, contact the Storkcraft® Customer Care Department. Storkcraft®, at its option, may require proof of purchase and proof of the condition of the product in order to process a claim under this warranty.

How do I reach the Storkcraft® Customer Care Department?

The Storkcraft® Customer Care Department can be reached through our Live Chat program by visiting the Storkcraft® website at www.storkcraft.com, by emailing the Customer Care Department at CustomerCare@Storkcraft.com, or by calling the Customer Care Department toll-free from the United States or Canada at 1-877-274-0277. When contacting the Customer Care Department, please have your mattress' model number and date of manufacture available. The model number and date of manufacture can be located on the tag of the mattress.

Does this warranty have limitations and exclusions?

This warranty does not cover normal "wear and tear", staining, dirt, discolorations, nor damage from unusual uses by the purchaser resulting in dampness, mold, burns, unsanitary conditions and/or other intentional physical damage (i.e. from jumping on the mattress, etc.) to the Graco® Crib and Toddler Mattress-in-a-Box. This warranty shall not apply if the Graco® Crib and Toddler Mattress-in-a-Box is used for any commercial purposes (such as in a day care facility, at a hotel, or Graco® Crib and Toddler Mattress-in-a-Box is intended solely for use by newborns, infants, and toddler children. The warranty shall be void if this mattress is used for animals or pets. This warranty shall be voided if the removable outer cover of the Graco® Crib and Toddler Mattress-in-a-Box is washed in a washing machine (on any washing cycle other than "delicate") or dried in a clothes dryer. This warranty shall also be voided if the Graco® Crib and Toddler Mattress-in-a-Box remains compressed in the box/packaging it arrives in to the original purchaser for any period of time extended past two (2) weeks after delivery, or it is otherwise left to expand in a non-room temperature setting. Storkcraft® shall not be responsible for direct, special, incidental, or consequential damages that may exceed the original purchase price of the Graco® Crib and Toddler Mattress-in-a-Box. This warranty is only applicable for claims made by original purchasers in the United States or Canada. minimum extent that any such terms are prohibited by law).

NOTE: ONLY THE OUTER COVER OF THE GRACO® CRIB AND TODDLER MATTRESS-IN-A-BOX IS SUITABLE FOR MACHINE WASHING. FOR OUTER COVER CARE, HAND WASH WITH MILD SOAP, OR MACHINE WASH IN COLD WATER (ON DELICATE CYCLE ONLY). DO NOT USE BLEACH. HANG OUTER COVER TO DRY (DO NOT PLACE OUTER COVER IN MACHINE DRYER). DO NOT REMOVE INNER LINING OF MATTRESS.

Should I stop using the Graco® Crib and Toddler Mattress-in-a-Box if it is sloped or uneven?

If the Graco® Crib and Toddler Mattress-in-a-Box is sloped or uneven, immediately discontinue use and contact the Storkcraft® Customer Care Department. Please allow for a minimum of seventy-two (72) hours, in a room temperature setting, for the Graco® Crib and Toddler Mattress-in-a-Box to fully expand to its maximum level of thickness. Actual expansion times may vary. If, after an expansion period of a minimum of seventy-two (72) hours in a room temperature setting, the mattress has not expanded to a height of at least four (4) inches, and expanded evenly on all sides, then do not under any circumstances, place your child on the mattress. In such an instance immediately discontinue use of the mattress and immediately contact the Storkcraft® Customer Care Department.

NOTE THAT BY USING YOUR GRACO® CRIB AND TODDLER MATTRESS-IN-A-BOX YOU ARE AGREEING TO BE BOUND BY THE TERMS AND CONDITIONS OF THIS WARRANTY. DO NOT USE YOUR MATTRESS UNTIL YOU HAVE REVIEWED THE TERMS OF THE WARRANTY. IF YOU DO NOT AGREE WITH THE TERMS OF THIS WARRANTY, THEN DO NOT USE THIS PRODUCT AND CONTACT YOUR RETAILER OR THE STORKCRAFT® CUSTOMER CARE DEPARTMENT.

NOTE: NEW FOAM PRODUCTS CAN OFTEN HAVE A DISTINCT SCENT OR SMELL. PLEASE REMOVE THE PRODUCT FROM ITS PACKAGE AND ALLOW IT TO "AIR OUT" IN A WELL-VENTILATED SETTING. THE GRACO® CRIB AND TODDLER MATTRESS-IN-A-BOX IS GREENGUARD GOLD CERTIFIED, AS IT HAS BEEN TESTED AND VERIFIED TO MEET STRINGENT CHEMICAL AND EMISSIONS STANDARDS. OUR DEDICATION TO MEETING THE GREENGUARD GOLD CERTIFICATION RESULTS IN REDUCED CHEMICAL EXPOSURE FOR YOU AND YOUR FAMILY, AND IMPROVED INDOOR AIR QUALITY IN YOUR HOME. THE GREENGUARD GOLD CERTIFICATION MARK INDICATES THIS PRODUCT HAS BEEN INDEPENDENTLY AND SCIENTIFICALLY SCREENED FOR OVER TEN THOUSAND (10,000) CHEMICALS AND MORE THAN THREE HUNDRED AND SIXTY (360) VOLATILE ORGANIC COMPOUNDS (VOCs), SUCH AS FORMALDEHYDE AND PHTHALATES, THAT POLLUTE INDOOR AIR AND CONTRIBUTE TO HEALTH PROBLEMS, INCLUDING ASTHMA AND ALLERGIES. PRODUCTS CARRYING GREENGUARD GOLD CERTIFICATION MEET UL'S RIGOROUS THIRD-PARTY CHEMICAL EMISSIONS STANDARDS AND ARE LOW-EMITTING. IN ADDITION, OUR GRACO® CRIB AND TODDLER MATTRESS-IN-A-BOX IS REGULARLY MONITORED AND RE-TESTED TO ENSURE IT CONTINUES TO COMPLY WITH GREENGUARD GOLD CERTIFICATION STANDARDS.