

PURPOSE: To provide guidelines for replacing the EZConnect™ Cable with the Cascade Cable in TRX02CX Models.

PRODUCT INFORMATION

- Applicable Products: CX Series 2-Unit Compact Wall-Mount Frame
- Applicable Models: TRX02CX

DETAILS

Overview: Some TRX02CX units (Figure 2) are shipped with the EZConnect™ Cable. If cascade control is needed, the EZConnect™ Cable should be replaced with the Cascade Cable (Part Number: REU-CSA-C1) (Figure 1).

- The **EZConnect™ Cable** electronically connects two water heaters together so they function as one hot water source.
- The **Cascade Cable** electronically connects up to 24 water heaters together so they function as one hot water source. One cable is needed for one TRX02CX unit.

Affected Serial Numbers: SD.UD-000463 through SE.US-000390

Serial Number Location: The serial number is located near the top mounting bracket of the left unit (Figure 2).

Next Steps:

- If your TRX02CX unit has one of the affected Serial Numbers, contact Rinnai (1-800-621-9419) or a Rinnai dealer to obtain the cascade cable (Part Number: REU-CSA-C1).
- Install the cascade cable(s) by following the installation instructions supplied with the cable. Additional installation instructions can be found in the following documents:
 - **100000840 SENSEI® CX Commercial Installation and Operation Manual** (packaged with the tankless water heater, or found online at www.rinnai.us or www.rinnai.ca).
 - **100000870 TRS with SENSEI® CX Tankless Water Heaters Installation Instructions** (packaged with the TRX02CX unit or found online at www.rinnai.us or www.rinnai.ca).

Figure 1

Cascade Cable



- Part Number: REU-CSA-C1
- 10 ft (3 m)
- One cable is needed for one TRX02CX unit.

Figure 2

Example TRX02CX Model

Serial number located on **top** of mounting bracket.

Sample Label

TRX02CXIN
[Barcode]
SF.UD-000463

