CRC Terms and Conditions

Q4 (Oct/Nov '26) CRC & Z Service Station gift card prize draw

New Zealand Promotion

The "Promotion" is "Purchase ANY CRC product and enter on www.crc.co.nz to go into the random draw to win 1 of 3 Z Service Station Card gift cards. First prize $2,000 Z Service Station gift card, second prize $1,500 Z Service Station gift card, third prize $1,000 Z Service Station gift card.

Subject to these Terms, entrants who make an Eligible Purchase during the Promotion Period may be eligible to go in the random draw to win 1 of 3 Z Service Station Card gift cards. First prize $2,000 Z Service Station gift card, second prize $1,500 Z Service Station gift card, third prize $1,000 Z Service Station gift card.

Promoter
The "Promoter" is CRC Industries New Zealand, 10 Highbrook Drive, East Tamaki, Auckland New Zealand. Ph: 09 272 2700 (NZBN 9429034386934)

Promotion Period The Promotion commences at 12:01am (NZST) on 1 October 2026 and closes at 11:59pm (NZST) on 30 November 2026. ("Promotion Period"). Entries close 30 November 2026.

Who can participate?
To be eligible to enter each participant must:

a. **be a New Zealand resident currently residing in New Zealand.**
b. **be aged 18 years or over.**
c. **for anyone under the age of 18 years, parental permission is required.**
d. **make an Eligible Purchase during the Promotion Period; and**
e. **comply with these Terms.**

For the purposes of these Terms:

a. **"Eligible Purchase" means the purchase of a Participating Product from a Participating Outlet that is paid for in full during the Promotion Period.**
b. **Eligible Purchases may include pre-orders.**
c. **Eligible Purchases do not include:**
    i. **lay-bys;**
    ii. **purchases via online bidding or auction system/s;**
    iii. **the purchase of second hand products or ex display stock;**
    iv. **purchases other than from a Participating Outlet; or**
    v. **purchases made in conjunction with any other CRC offer.**
d. **"Participating Outlet" means an outlet that operates in New Zealand and is authorised by the Promoter to supply Participating Products.**

e. **"Participating Products" means any CRC product, under the CRC brand as listed on crc.co.nz.**

Eligibility

To make an eligible entry into this promotion, the participant must:

a. **make an Eligible Purchase during the Promotional Period;**

b. **register their Eligible Purchase on or prior to 11:59pm (NZST) 30 November 2026 by visiting www.crc.co.nz and completing the online entry form in full, including by providing the following details (as specified):**

i. **title, first name, surname;**

ii. **current and valid email address;**

iii. **Provide the date of purchase (must match receipt)**

iv. **Entrants will also be required to confirm they have read and understood these Terms.**

c. **Proof of purchase will be required to claim prize. Entrants need to retain their receipt and provide evidence of this on claiming the prize.**

d. **There is no limit to the number of entries.**

e. **Multiple entries are acceptable on multiple purchase transactions.**

Winner notification

a. **The draw will take place at CRC Industries New Zealand, 10 Highbrook Drive, East Tamaki, Auckland New Zealand on the 07 December 2026 at 09.00am for entries received up to 11:59pm 30 November 2026.**
b. **The winner will be notified via email within two days of the draw by the 09 December 2026.**
c. **The promoter may choose to publish the winners full name on the Promoters website at www.crc.co.nz**
d. **The Promoter may conduct such further draws at the same time and place as the original draw as is necessary on 11 December 2026 to distribute a prize if any remain unclaimed by that date, subject to any relevant legislation. If such a draw is required, the winner will be notified via email by 14 December 2026.**

Prize delivery

a. **First prize $2,000 Z Service Station gift card, second prize $1,500 Z Service Station gift card, third prize $1,000 Z Service Station gift card.**
b. **There are 3 prizes to be won in total.**
c. **May take up to 8 weeks from the date of winner notification.**

Prize restrictions

a. **This Promotion is not valid in conjunction with any other offer or promotion (to the extent permitted by law).**
b. **There are 3 (three) prizes to be awarded during the promotional period. First prize $2,000 Z Service Station gift card, second prize $1,500 Z Service Station gift card, third prize $1,000 Z Service Station gift card.**
c. **Z Service Station card gift card terms & conditions apply Visa Gift Card - The Perfect Gift for Any Occasion | Z Service Station Card**
d. **The prize supplier is CRC Industries New Zealand ("Prize Supplier").**

Privacy Policy

The Promoter's Privacy Policy can be found at privacy policy

Conditions of entry

1. Information about the Promotion, including the matters in 'Details' above, and how to claim the prize part of these Terms and Conditions ("Terms"). Participation in this Promotion is deemed acceptance of these Terms.

Who is not eligible to participate?

2. Employees, directors and/or officers (and their immediate family members and members of their households) of the Promoter or of its subsidiaries or related companies and retailers or agencies associated with the Promotion, are ineligible to participate in the Promotion.

Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.

Claims/Prizes

3. The Promoter accepts no responsibility for inaccurate or incorrect information provided to the Promoter in connection with this Promotion. Entrants are responsible for notifying the Promoter of any changes to contact or mailing details that are provided to the Promoter.

4. All entries are deemed to be received at the time of receipt by the Promoter (and not the time of transmission by the Entrant). Records of the Promoter and its agencies are final and conclusive as to the time of receipt.

Verification and invalid entries

5. Entries that do not comply with these Terms are invalid and may not be accepted.

6. The Promoter is not responsible for receipt of incomplete, damaged, incomprehensible, indecipherable, or illegible entries. All such entries may be deemed invalid.

7. Entries that include errors or omissions may be accepted at the Promoter's discretion.

8. If any of the details in the purchase receipt or tax invoice for the Eligible Purchase do not match the information received by the Promoter in accordance with these Terms, the entry may be deemed invalid.

9. Claims may be subject to verification by the Promoter. Entrants must, within a reasonable period specified by the Promoter, produce to the Promoter (or its nominated agent) any documents or evidence that the Promoter may require (including photo identification or other documentation) to verify the Entrant's identity, age, residential address and email address, purchase receipt or tax invoice, compliance with these Terms, eligibility to claim and any other information provided to the Promoter in the course of participating in the Promotion.

10. The Promoter reserves the right to verify proof of purchase with Participating Outlets.

11. Prize/s will only be awarded to entrants (or their parent/guardian) following any validation and verification that the Promoter requires in its sole discretion. If documentation requested by the Promoter is not received by the Promoter (or its nominated agent) or a claim has not been verified or validated to the Promoter's reasonable satisfaction within the time requested, that Entrant's entry will be invalid. Verification is at the discretion of the Promoter, whose decision is final.

12. The Promoter may at its absolute discretion, disqualify, and not award a Prize to, any entrant who:

a. has breached these Terms;

b. provides false information or fails to provide information in accordance with these Terms;

c. has submitted an entry which is not in accordance with these Terms;

d. the Promoter has reason to believe:

i. is not the original entrant;

ii. has forged, manipulated, interfered or tampered with, or appeared to benefit from forging, manipulating, interfering or tampering with, the Promotion;

iii. has engaged in conduct that is fraudulent, unlawful, misleading or deceptive, or other conduct that interferes with the fair and proper conduct of the Promotion; or

e. does anything that may adversely affect the name or reputation of the Promoter or any of its related entities or of the agencies or companies associated with this Promotion.

The Promoter's decision is final and no correspondence will be entered into. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

13. The Promoter reserves the right to reclaim a prize if any of the Participating Products are returned after the claim has been fulfilled, except where the product is returned under a manufacturer's warranty or non-excludable consumer rights under *The Consumer Guarantees Act 1993*.

Notice and Delivery of Prize

14. The Promoter will notify winning entrants of their entitlement to a prize using the contact details provided by the entry.

15. Prizes will be delivered to a New Zealand mainland addresses only (No PO Boxes). The Promoter is not liable in respect of any delivery that is dispatched before any change of delivery address is notified to the Promoter.

16. Delivery of the prize may take up to the time specified in the 'Details'. The Promoter is not responsible for any delays in delivery outside its control.

17. If a prize is delivered or provided by a third party supplier, the Promoter accepts no responsibility or liability for any delay or failure by the third party to deliver the prize, any loss or damage to the prize, any failure relating to the prize or failure by the third party supplier to meet any obligations under these Terms or otherwise.

Liability

18. Nothing in these Terms excludes, limits or modifies, or purports to exclude, limit or modify any consumer rights (including statutory guarantees, implied warranties and conditions) under any statute *The Consumer Guarantees Act 1993(New Zealand)* or any other statute that may not be lawfully excluded, limited or modified by agreement.

19. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) and the Prize Supplier excludes all liability (including negligence) for any personal injury, or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way out of the Competition, including, but not limited to that arising out of the following:

a. any technical difficulties or equipment malfunction (whether or not under the Promoter's control), including any omission, interruption, deletion, defect, delay in operation or transmission, communications line or telephone, mobile or satellite network failure, technical problems or traffic congestion on the internet or website or software failure;

b. acts or omissions (including negligent acts or omissions) of the Promoter's employees, agents or third parties involved in the conduct of this promotion;

c. any third-party interference or unlawful act;

d. any loss or damage to any computer related to or resulting from participation in this promotion, downloading any materials in connection with the promotion or use of a prize, including loss arising from security breach, theft or destruction;

e. any conduct or event that is beyond the reasonable control of the Promoter;

f. any variation in the value of a prize;

g. any tax liability incurred by an entrant; and

h. any receipt, taking, acceptance or use of a prize.

20. The Promoter will not be responsible for any incorrect, inaccurate or incomplete information communicated to the Promoter during, or in connection with, this Promotion.

21. The Promoter accepts no responsibility for claims or other communications that are late, lost, delayed, misdirected, incomplete, illegible or incorrectly submitted.

22. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated for any reason, including but not limited to a Force Majeure Event, any infection by computer virus, bugs, tampering, unauthorised intervention or technical failures, the Promoter reserves the right, at its sole discretion to modify, suspend, terminate or cancel the Promotion (subject to any regulatory requirements). Force Majeure Event means any cause outside the Promoter's reasonable control, and which could not have been prevented or avoided by the taking of all reasonable steps.

23. Any attempt to deliberately damage or interfere with the Promoter's website or the Promotion website, to cause malicious damage or interference with the normal functioning of the Promoter's website, or to otherwise undermine the legitimate operation of this Promotion may be a violation of criminal and civil laws and should such an attempt be made, whether successful or not, the Promoter reserves the right to seek damages to the fullest extent permitted by law in respect of such conduct.

24. If the Promoter or Prize Supplier suffers loss or incurs any costs in connection with any breach of these Terms the Entrant agrees to indemnify the Promoter for those losses, damage and costs.

25. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

Collection and use of personal information

26. The Promoter collects personal information from entrants for the purposes of the conduct of this Promotion and for future promotional, marketing and publicity purposes, including to contact Entrants to provide information about special offers or other marketing materials via any medium. Entrants consent to the collection, storage and use of their personal information for these purposes.

27. The Promoter may disclose personal information to:

a. **its related companies and to third parties (including promotional partners, contractors and agents) both within New Zealand and overseas for the purposes of the conduct of this Promotion;**
b. **its related companies and promotional partners both within New Zealand and overseas for promotional, marketing and publicity**

purposes who may use that personal information to provide information about special offers or other marketing materials via any medium.

28. By participating in this Promotion, entrants consent to the collection, storage, and use and disclosure of their personal information by the Promoter in accordance with these Terms.

29. If personal information requested by the Promoter while conducting this Promotion is not provided, the entrant may not be eligible to participate in the Promotion and/or the Promoter may not be able to provide the Bonus.

30. Entrants may obtain access to, update, correct or require destruction of personal information held by the Promoter, make a complaint about a breach of privacy, or opt out of receiving any communications by contacting the Promoter at the address specified in the Details.

31. A copy of the Promoter's Privacy Policy in relation to the treatment of personal information may be obtained at privacy policy (crc.co.nz) or by contacting the Promoter.

General

32. Any costs associated with entering the Promotion and making a claim, including accessing the Promotion website, are the responsibility of entrants. All taxes (excluding GST) which may be payable as a consequence of receiving a prize are the sole responsibility of the entrant. All other incidental and ancillary costs including but not limited to insurance, taxes (excluding GST) and any and all other expenses are the responsibility of the Entrant.

33. The prize is not refundable, transferable or exchangeable and is not redeemable for cash (except where the Bonus is specified to be cash). The prize must be taken as offered and cannot be varied.

35. Facebook membership, Facebook pages, Facebook applications and use of Facebook generally is subject to the Facebook prevailing terms and conditions of use available at http://www.facebook.com/policies. The competition is in no way sponsored, endorsed or administered by, or associated with Facebook. Entrants understand that they are providing their information to the Promoter and not to Facebook. Entrants are solely responsible and liable for the content of their Entries and any other information they transmit to other Internet users. To the extent permitted by law, each Entrant agrees to indemnify, defend and forever hold harmless, Facebook and their associated agencies and companies, against any and all losses, actions, claims, costs, expenses and damages (of any nature) which may be incurred by an Entrant in respect of the Entrant's participation in the competition. Any questions, comments or complaints about the competition must be directed to the Promoter and not to Facebook.