Rinnai

PERFORMANCE DATA

To View Performance Data:

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Fig 1. "Down" and "DHW" Buttons Fig 2. "Up" and "Down" Buttons

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1.	Press and hold the $igsim (extsf{Down})$ button for two
	seconds (Fig 1).
2.	While holding the 🗡 (Down) button, press
	and hold the "Domestic Hot Water" (DHW)
	button (hold both buttons at the same time)
	(Fig 1)

	(Fig 1).
3.	Use the 📥 (Up) and 😈 (Down) buttons
	(Fig 2) to scroll to the desired information
	described in Table 1. Performance Data

- described in Table 1. Performance Data. The data for the performance number
- automatically appears in the display (Fig 3).
- 5. To exit performance data, repeat step 2 above.

ELECTRICAL DIAGNOSTICS

Table 4. Diagnostic Points						Table 4. Diagnostic Points (C	ontinued)									
COMPONENT	WIRE COLOUR	VOLTAGE	RESISTANCE	PCB Connector	PCB PIN	COMPONENT	WIRE COLOUR		VOLTAGE	RESISTANCE	PCB Co					
Power Supply	Black-White	AC108~132V	N/A	CN200	1-3		White-Grey	A	AC108~132V		CN					
Flame Rod	Yellow(Black)-Body	more than 0.5VAC	N/A	CN7	17	Transformer			AC20~30V	N/A						
Spark Electrode	White-Black	11~14VDC*	N/A	CN8	2-3		Red-Red	(possible to measure	e at Output terminal as sub position)	stitute '	CN					
	Red-Black	7~48VDC*	N/A	CN7	18-19	Overheat Switch	Black-Black	le	ess than 1VDC	less than 2Ω	C					
Combustion Fan	White-Black	2~14VDC*	N/A	CN7	16-18		Black-Red		11~14VDC		C					
	Yellow-Black	11~14VDC*	N/A	CN7	17-18	Water Flow Sensor	Yellow-Black		4~7VDC?	N/A	-					
	Red-Pink	N/A	40~60Ω	CN12	9-10				more than 6Hz(1.0L/min)		C					
	White-Blue	N/A	40* 0002	CN12	7-8		Red-Black		11~14VDC		C					
Water Flow Control Device	Grey-Orange	11~14VDC	N/A	CN12	5-15	Water Pressure Sensor	Yellow-Black		a : 655 \sim 745mV a : 2155 \sim 2245mV	N/A	~					
	Brown-Grev	Servo Valve Fully Open or Closed : less than 1VDC	N/A	CN12	15-17		Tellow-black		$a: 3655 \sim 3745 \text{mV}$		C C					
	,	Servo Valve in a Mid Position : 4~6VDC	,	-	15 17	Water Level Electrode	White-White		11~14VDC	N/A	C					
	Blue-Blue	N/A	33~43Ω	CN11	3-4	Integrated Pump	White-Black	A	AC108~132V	N/A	CN					
	Blue-Black	11~14VDC		CN11	1-9	Control Panel	Black-Black		11~14VDC	N/A	C					
Venturi Control Device	Black-Black	Close Position: less than 1VDC Open Position: 4-6VDC	N/A	CN11	6-7	Additional Controller(s)	White-White		11~14VDC	N/A	C					
	Gray-Black	Close Position: 4-6VDC Open Position: less than 1VDC	,	CN11	5-7	² When the unit is operating	ş.									
	White-Blue			CN12	11-12											
By-Pass Flow Control Device	Red-Pink	N/A	40~60Ω	CN12	13-14	PC BOARD	BUTTONS									
	Brown-Grey	Servo Valve Fully Open or Closed : less than 1VDC Servo Valve in a Mid Position : $4\sim$ 6VDC	N/A	CN12	16-18											
3way Valve	Orange-Grey	11~14VDC	14/74	CN12	6-16		Table 5. PC Board Buttons									
Sway valve	Pink-Red	21/2	40 600	CN12	3-4		\sim	Table 5. PC Boar	d Buttons							
	White-Blue	N/A	40~60Ω	CN12	1-2		$(\gamma \gamma)$	Item PC Board	d Primary Function		Notes					
Gas Solenoid Valve	Yellow-Black	11~14VDC?	15~25Ω	CN8	11-12			# Switch #	ŧ		NOICS					
Outraine The mainten	White-White			CN7	4-6		└──┦╍┩──┦─	1 Button 1	Parameter Setting	Refer to section "12.4 Parame	ter Settings"					
Outgoing Thermistor	White-White	7	59°F : 11.4-14kΩ	CN7	12-14					Operation Manual.	0					
Inlet Thermistor	White-White	7	86°F:6.4-7.8kΩ 113°F:3.6-4.5kΩ	CN7	4-9		1 2 3	2 Button 2	Deaeration Mode	Refer to section "10. Commiss	ioning" in Pr					
Exhaust Thermistor	White-White	7	140°F : 2.2-2.7kΩ	CN7	3-6			2 Bullon 2		Operation Manual.						
Heat Exchanger Thermistor	White-White	7	$221^{\circ}F$: 0.6-0.8k Ω Disconnect the connector and	CN7	6-11				+ +							
Supply Thermistor	White-White	N/A	measure at thermistor side.	CN7	5-14	W		3 Button 3		This is for transferring PCB dat						
Return Thermistor	White-White	7		CN7	8-10	Fig 4. PC Board Buttons				the instructions included in th for setting the boiler into force						
Freeze Protection Thermistor	Black-Black		32° F : $38k \sim 43k$ 50° F : $22k \sim 26k$ 68° F : $14k \sim 17k$ Disconnect the connector and measure at thermistor side.	CN7	7-14					node.						

►<u>5.8</u>

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No No

Fig 3. Data Appearing in Display

Table 1. Performance Data

Water Pressure

Water Flow Rate

Supply Temperature

Return Temperature

Outgoing Temperature Inlet Temperature

B Water Flow Control Position

5 3-Way Valve Control Position

45 3-Way Valve Control Cycles

Venturi Position

Bypass Flow Control Position

Fan Frequency

Data

Freeze Protection TemperatureExhaust Temperature

Heat Exchanger Outlet Temperature °F/°C¹

#

Unit

0=OFF, 1=ON

0=0FF, 1=0N

F/°C¹

x100

x10

x100

x10

x1

x100

#

24

Ξ.

35

42

0=Mid, 1=Open, 2=Closed Combustion Hours

Unit

PSI/bar¹

°F/°C¹

°F/°C¹

°F/°C¹

°F/°C¹

°F/°C¹

x100

°F/°C¹

x0.1 GPM/LPM¹

Degrees of Opening 0=Mid, 1=DHW, 2=CH

0=Closed, 1=Open

Data

Pump for System (Pump 4)

B Secondary System Temperature °F/°C¹

Dutdoor Temperature

Pump for System (Pumps 1-3) See Table 1(B) for more information.

Additional Controllers Connected See Table 3

enturi Cycles

Pump Cycles

ump for Boiler

Energization Hours

Combustion Cycles

Combustion Cycles (DHW)

H3 Combustion Hours (DHW)

45 Commissioning Cycles

Pump Hours

PARAMETER SETTINGS

	Table 6. Parameter Settings	
	Parameter # Setting Description	A (Default)
 To access the parameter settings, press and hold the SW 1 Button on the PC Board for five seconds (Fig 5). DD-R ap- 	DD Outdoor Temperature Sensor: Enables or disables the outdoor temperature sensor.	In Use
pears on the display (Fig 6).	Outdoor Reset Curve: (*) This parameter shows up only when selecting Outdoor Temperature Sensor "In Use" as selecting parameter number DD. For selecting outdoor reset curve as below: Curve 1, Curve 2, Curve 3, Curve 4, Curve 4, Curve 5, Curve 6, and Curve 7 (Custom). Refer to Boiler Installation and Operation Manual for complete curve details.	1
PC Board	D2 Boost: Available when parameter DD is selected as "A." Boost Mode increases the CH set temperature above the outdoor reset curve target when the boiler has been running on an unusually long call for heat.	30 Minutes
	D3 Maximum Outdoor Temperature: Available when parameter DD is set to as "A." Sets maximum outdoor temperature the boiler will fire in CH mode and can prevent boiler from firing in warm outdoor temperatures.	No Maximum
	OH Service Soon: 55 is a time-based service indicator set during installation.	Disabled
	 Pressure Indication on Controller Panel: The current pressure will cycle on the controller display. If an external pressure gauge is present, it is permissible to change the setting to "No." De-Rate: This parameter is to limit maximum input when it is necessary. 	Yes No
	Image: Simultaneous Central Heating and Domestic Hot Water: Enables simultaneous operation between Central Heating and Domestic Hot Water.	Domestic Hot Water Priority
		Pump 4 Connection Enabled
		for CH Zone Pump
	Maximum DHW Setting Temperature: This selects the maximum DHW set point temperature. When 140°F, it is recommended to have a mixing valve to prevent scalding.	120°F (49°C)
	Length of Time 3 Way Valve in DHW Position: This selects the length of time the 3 Way Valve will stay in the DHW position after using DHW even if a CH demand is present. While the 3 Way Valve is in the DHW position, this enables guicker delivery of hot water.	3 Minutes
	12 DHW Recirculation (Recirc) Piping Setup: Parameter is available when parameter D3 is selected as "b." This sets DHW recirc piping mode, which controls recirc logic. Ensure this corresponds to the DHW recirc piping.	Cross Over Valve
	B DHW Recirculation with Timer Relay Input: This parameter is available when parameter number DB is selected as "b." This enables an external timer to also control the timing for DWH recirculation to more directly	Yes
Fig 5. SW 1 Button on PC Board	correspond to the customers needs. When selecting "No," the boiler operates with pump ON continuously for controlling external timer pump.	105
 Press the (Up) or (Down) arrows to select a parameter setting. Then, press the "Select" button (Fig 7). 	CH Temperature Limitation During Simultaneous Operation: This parameter is available when parameter number DB is selected as "b" or parameter number DB is selected as "b." This enables the CH temperature setting to be limited during simultaneous DHW and CH operation. This can prevent unintentionally supplying high temperature water to low temperature CH applications. During simultaneous operation, the CH supply temperature may be up to 180°F. When selecting "NO" limitation, ensure that the CH system and heating application is designed for high temperature.	Yes
	15 3 Way Valve Position During Simultaneous Operation: This parameter is available when parameter number D9 is selected as "b" or parameter number D8 is selected as "b." This adjusts the 3 Way Valve position to open the CH side more for when the flow of the CH side is reduced due to DHW demand. This may restrict the DHW capacity.	Normal
	¹⁶ Lime Condition (LC) Check: This setting enables the boiler to check for lime scale conditions in the DHW side of the plate heat exchanger. When detecting lime scale, an LC error code will appear on the display. Once lime scale is removed by flushing the plate heat exchanger, the LC code will disappear.	Available
00-8 -8	Adjust DHW Temperature Setting: This setting enables the DHW output temperature to be adjusted without adjusting the set point temperature to make up for system temperature losses.	0°F (0°C)
	18 DHW Continuous Operation Time: This setting adjusts the maximum continuous operating time of DHW, whether in DHW priority or simultaneous modes.	120 Minutes
	Is First Day Pump Operation: To make the first day pump running 24h or waiting for learning the DHW usage patter for smart-circ.	Off
	20 Smart-Circ: To enable circ-logic together for DHW recirculation on each mode.	Off
	40 Linked Operation Among Each CH Pumps: This parameter enables linked operation among each CH pumps. For example, when parameter b is selected and T/T 1 is active, both pump 1 and 2 are ON. The T/T wire must be connected to the T/T1 connection. This setting is primarily for an application that requires two pumps or more for one zone, such as in use with an injection loop or similar system.	No
	Iniked Operation Between Main Boiler Pump and CH Pump 1: This enables the linked operation between the main boiler pump and CH pump 1. Example: when the main pump is on, pump 1 is also on.	No
Fig 6. "DD-F" shown in Fig 7. "Up," "Down" and	42 Main Pump Runs When the Target Temperature is Reached: This selects the mode of the main pump running when the target setpoint is achieved. This setting is for whether running on intervals to reduce pump	
display "Select" Buttons	operation or continuously running to reduce wait time to re-fire. Intervals are 10 minutes ON and 30 minutes OFF.	Continuously
3. Press the 🔺 (Up) or 🗡 (Down) arrows to change the	H3 External Pump Runs When the Temperature is Reached: For selecting the mode of external pump running when the temperature is reached to setting. This is setting for whether stopping external pump running to reduce pump operation timing or operating as same as main pump operation to enable to deliver remained heat in heat exchanger	Same as Main Pump
selection for the setting number (such as II-R or II-b). Then,	44 External Pump Running at Freeze Protection Operation: Selects the mode of external pump running when freeze protection operation. This is setting for whether stopping external pump running to reduce pump operation timing or operating as same as main pump operation to enable to deliver remained heat to the system for keeping system piping from freezing. But it could reduce the temperature inside heat exchanger.	Does Not Run
press the "Select" button (Fig 8).	45 Freeze Protection Level: This selects the freeze protection level. Selecting "b" will prevent the boiler from operating in freeze protection mode more than believed necessary.	Normal
	The Differential Temperature From Extinguishing Fire to Fire Again: How much temperature drop is permitted by the supply water thermistor before the boiler will fire again. When selecting "Quick", the boiler will	Normal
Ŷ	fire more frequently and achieve more temperature control 45 CH Setting Temperature	Temperature Drop
	45 CH Setting Temperature 168°F -182°F (75-82°C)	27°F (15°C)
	104* - 166* F (40-74*C)	15°F (8°C)
	The Time Which Not Allow to Fire Again for CH: For selecting time which not allow to fire again for CH after shutdown burner. This is setting for whether preventing from frequently operating unit or allowing	Normal
	frequent operation for quick heating up again.	(3 Minutes)
	SI Air Handler Connection: The setting changes to enable to AH output with linking pump 3. SI Air Handler Post Pump Extension Setting: Extending the post Pump timing of pump 3.	No 15 Seconds
		Not Active
	55 0-10V Operation	
	50 N/A: Manufacture Use Only	Manufacture Use Only
Fig 8. "Up," "Down" and "Select" Buttons	El Thermostat Usage: Changes the mode between Thermostat Usage and Central Heating Button	Thermostat Used
	System Thermistor Control : Enables system temperature control using the system thermistor on the secondary loop of a cascade system.	Not In Use
4. To exit parameter settings and enter normal operation mode,	Image: Cascade: Setting Primary or Secondary. This parameter is only used for Cascade compatible models.	Secondary
press the SW1 Button on the PC Board.	72 Cascade Units in Standby: Adjust the parameter setting of the primary unit to set the number of unit as in standby. This parameter is only used for Cascade compatible models.	1
For more information on parameter settings, refer to the "I-Series	BD Recirculation Setting for DHW Cascade: Applies only when Cascade with water heaters is set up with recirculation mode. This parameter is to set the recirculation mode on water heater connected as secondary.	No Recirculation
Plus Condensing Boiler Installation and Operation Manual."	B Recirculation Mode for DHW Cascade: Applies only when Cascade with water heaters is set up with recirculation mode. This parameter is to setting the recirculation mode on water heater connected as secondary.	Economy
	B2 Not Used	N/A
	B3 Pump Speed for DHW Cascade: This parameter is only when cascade with water heaters is set up with recirculation mode. This parameter is to setting the pump speed of recirculation mode on water heater connected as secondary.	Max
	RD Gas Type: For selecting gas type when conducting gas conversion.	Natural Gas
	Ri Model: Manufacture Use Only	Manufacture use only
	R2 Vent Material Used: This selects the venting material used. The boiler is set from the factory to be installed in a PVC venting system. If CPVC, PP, or other approved venting is used, this may be adjusted. See the section on PVC Safety Switch for more information.	PVC
	R3 Altitude Setting: Sets the elevation of the boiler installation.	Level 0: 0-2,000 ft (0-610m)
1		<u>.</u>

				DIAGNOSTIC CODES		
				To Display Diagnostic Codes: 1. Press and hold the "DHW" button for two seconds and then the (Up) button		Table 7. Error Reset Venturi Control (150), High Exhaust Temperature (540), and Freeze Issue (890) can be reset by shutting down power to the boiler. Interlock Reset Venturi (170) and Solenoid Valve (520) allow only interlock reset. Venturi (170) and Solenoid Valve (520) allow only interlock reset.
	¹ See "Units of Measurer Units of Measur	Table 2. Units of M	leasurement	simultaneously (Fig 9). 2. The last nine maintenance codes display and		Combustion Error During DHW Error can be reset by closing faucet. Other Reset Other error can be reset by Domestic "On/Off" button or "Central
	1. Press the "Settings"	button. Measurement Ten		flash one after the other.To exit diagnostic codes and return the boiler to normal operation, press and hold the "DHW"		Other error can be reset by Domestic "On/Off" button or "Central Heating" (CH) button. SiD Combustion Fan
	 Press the (Up) arrows to select a un measurement (refer 	nit of		button for two seconds, and then the (Up) button simultaneously. Table 8. Diagnostic Codes		 Check the motor wire harness for loose or damaged connections. Measure resistance and voltage of motor wire harness.* Ensure the combustion fan spins freely.
	Table 1(B). Pump for Syst	tem (1-3) Table 3. Connecting Addition	onal Controllers		Fig 9. "Up" and "DHW" Buttons	DHW Recirculation Pump (Combi Only) Ensure the DHW recirculation matches the Parameter 12 setting.
	Pump for System (1 System	Controller Model	rollers Connected Not Connected BSC and	 setting. Ensure the parameter setting is correct. Check the water leakage of DHW. 		 Ensure the dedicated return line is properly installed. Ensure the inlet water filter and bypass filter are clean and free of debris. Ensure the DHW recirculation pump is connected to the DHW Pump Terminal.
	Pump ON Pump 11	0 Controller Panel 0 Additional Controller (BSC)	1 — MC are	Air Supply or Exhaust Blockage/Condensate Trap is Fan current initial check error.		 Ensure the capacity of the recirculation pump is sized appropriately for the piping (DHW recirculation pump should be higher than 1.3 GPM). Ensure air is removed from the recirculation line.
	Pump 2 1_ _ Pump 3 _1 _	0_ _0 Additional Controller (BC)	10_ recognition	 Ensure condensate line and trap is not blocke Ensure internal air filter is clean with no obst Ensure high altitude setting is set properly (Set 	uctions. e High Altitude Setting).	Water Flow Control (Combi Only) Measure the resistance values and voltage of the water flow control.*
				 Ensure combustion air and exhaust vents are venting materials are being used. Ensure either the exhaust ring or intake cap is 		 Ensure the harness and connector are not wet. If the voltage from the PC Board is abnormal, replace the PC Board; otherwise, replace the water flow servo valve.
			Important Safety Notes	 Ensure vent length is within limits. Check fan for debris and ensure wheel turns for verify fan check valve is not stuck between fan terk valve is n		 By-Pass (Combi Only) Measure the resistance values and voltage of the bypass servo valve.* Ensure the harness and connector are not wet.
	RESISTANCE	PCB Connector PCB PIN	There are a number of (live) tests required when performing electrical diagnostics on this product.	 No Ignition (Unit Not Turning On) Ignition Error. Check that the gas is turned or or propane cylinder. 	at the boiler, gas meter, and/	 If the voltage from the PC Board is abnormal, replace the PC Board; otherwise, replace the bypass servo valve. 3-Way Valves (Combi Only)
ute	N/A		Proceed with caution at all times to avoid contact with energized components inside the boiler.	 If the unit is installed in a propane system, en Bleed all air from the gas lines. Check the ground wire for the PC Board. 	sure that gas is in the tank.	 Check the CH system water quality. Measure the resistance values and voltage of the 3-way valve control.*
	less than 2Ω N/A	CN8 6-7 s	Only trained and qualified service technicians should attempt to repair this product. Before checking for resistance readings, disconnect the	 Ensure the flame rod wire is connected. Ensure the igniter is operational.* Ensure the venting is installed in accordance 	o this manual	Replace the 3-way valve control device. Hot Water Supply Temperature Abnormality (Combi Only) If the DHW water temperature is higher than the set point temperature because
			power source to the unit and isolate the item from the circuit (unplug it).	 Check that the surface of the electrode and fl Check gas solenoid valves for open or short ci 	ame rod are clean. rcuits.*	 If the DHW water temperature is higher than the set point temperature because the boiler bypass servo fails to close. Measure resistance values and voltage of the bypass flow control.* Replace the bypass flow control device if needed; otherwise, check the inlet thermistor and heat exchanger thermistor wiring for damage.
	N/A 	CNR 12.14	Electrical Diagram Refer to the Wiring Diagram attached to the back	Verify gas orifice installed is correct for the gas Check flame rod voltage to ground during ign Flame Failure		 Measure the resistance of the sensor. Replace if needed. Clean the sensor of any scale buildup present.
	N/A N/A	CN101 1-2 CN6 1-2	of the boiler front cover. Flame Rod	 Boiler has flame failure. Check that the gas is meter, and/or propane cylinder. If the unit is installed in a propane system, en 	turned on at the boiler, gas	 If the boiler is used in a hard water area, flush the DHW plate heat exchanger (only in cascade). PC Board
	N/A		Place one lead of your meter to the flame rod and the other to the ground. When the unit is attempting to ignite, you should read more than	 Ensure the venting is installed in accordance Ensure the flame rod wire is connected. Ensure the gas type and inlet gas pressure are 	to this manual.	PC Board circuit error. Replace PC Board. Solenoid Valve Circuit
		2	2 VAC. Amp Fuses	 Bleed all air from the gas lines. Check the ground wire to the PC Board. 		 Ensure Dip switch 5 on the PC Board is in the OFF position (default). Ensure the gas control wire is not loose or damaged. Ensure the heater circuit is not grounded.
			This unit has six (10) amp glass fuses located on the PC Board. Remove the fuses and check	Check flame rod voltage to ground during ign Heat Exchanger Overheat Overheat switch is tripped.		 Ensure outgoing thermistor works without error by using DHW (Combi only). Replace the PC Board.
	N	t	continuity through it. If you have continuity through each fuse, then it is functioning. Otherwise, the fuse is blown and must be	 Measure the resistance of the Overheat Swite Check the heat exchanger surface for hot spo due to scale buildup. 		Flame Rod Check the flame rod and wire for damage. Check the flame rod and wire for damage.
	section "12.4 Parameter		replaced.	 Ensure the boiler pump is not locked up. Ensure that all of the valves in the CH circuit a Ensure the boiler and CH circuit does not hav 		 Ensure the flame rod and wire are not wet. If there is no issue with the flame rod or wiring, replace the PC Board. 0-10V Input
er to		ing" in Boiler Installation and		 Surface of heat exchanger may turn to a black tempered even in normal conditions. This do condition. 	color as stainless steel is	0-10V input overrange detection. Check the external controller settings. Freeze Issue
s is fo		when replacing the PCB. Refer to		Check for damage on the exhaust, seal, and v S Venturi Control	enting.	 The boiler checks the heat exchanger temperature at the time of operation. If the temperature is too low, an error will occur. Check if there is freezing in the boiler or CH system.
		combustion mode and flushing		 Venturi operation error. Ensure the venturi motor is operating correct Replace the gas valve assembly. 	ly.*	Context in the task in the bolier of ensystem: Scale Buildup in Heat Exchanger (Combi Only) Flush the DHW plate heat exchanger.
				High Outgoing Temperature Safety shutdown because DHW outgoing tem Check sensor wiring for damage of outgoing tem		 The LC code will reset automatically when scaling is removed. If LC code remains, check the DHW thermistor, flow sensor or boiler pump.
				Measure resistance of outgoing thermistor.* Ensure the gas valve has no damage and the replace the gas valve assembly.		FFF Maintenance Indicator This code is a placeholder in diagnostic code history indicating a service provider performed maintenance or service E:FFE
	A (Default)	Selection	C d E F H	Venturi Blockage Check the venturi and silencer for blockage.		 or service. Enter this code after performing service by pressing the following buttons at the same time: UP, DOWN, and DHW. FFF appears on the
	In Use	Not In Use	3 4 5 6 7	 Before resetting this error, check if the conderventing is connected properly. Electrical Grounding 	nsate drain is block and if the	DOWN, and DHW. FFF appears on the monitor (right image).
	30 Minutes No Maximum	60 Minutes 77°F (25°C)		Secondary circuit ground fault. Check all electrical components for electrical Condensate Pump (Accessory)	short.	Service Soon (55) Service Soon (55) Service Soon (55) is a time-based service indicator set during installation. See
	Disabled Yes	0.5 Year No	1 Year 2 Years	 Boiler will operate for 60 seconds. Confirm wire connections and harnesses are and harnesses a		 parameter □4 in the "Parameter Settings" section for more information. To reset 55 code, press Central Heating button 5 times until 55 disappears.
	No estic Hot Water Priority o 4 Connection Enabled	Setting 1 Simultaneous CH and DHW Permitted DHW recirculation ON (Pump 4	Setting 2	Ensure condensate reservoir is empty and co Secondary Thermistor		 Nothing Happens When DHW Water Flow is Activated (Combi Only) Verify the minimum flow rate required to fire the boiler is seen. Measure the resistance of the flow control sensor.*
	for CH Zone Pump 120°F (49°C)	connection for DHW Recirculation Pump 140°F (60°C))	 Ensure that Parameter 70 is set to be available Check sensor wiring for damage. Measure the resistance of the sensor. 	e.	 Clean the inlet water supply filter. On new installations, ensure the hot and cold water lines are not reversed. Confirm the inlet water temperature is not too high.
	3 Minutes Cross Over Valve	10 Seconds Dedicated Return		Replace if necessary. Freeze Protection Thermistor Check sensor wiring for damage.		 Ensure the integrated boiler pump operates properly. Ensure the DHW operation switch is on.
	Yes	No		 Measure the resistance of the sensor. Replace if necessary. 		Decreasing or Fluctuating DHW Water Flow Volume (Combi Only) Ensure the gas pressure is proper. Ensure the water pressure is proper.
	Yes	No		 Outgoing Thermistor (Combi Only) Check sensor wiring for damage. Clean sensor of any scale buildup present. 		 Ensure the inlet water filter for DHW is clean. Ensure there is not lime scale buildup present. Ensure the vent and vent settings are properly set up.
	Normal	Additional CH		Measure the resistance of the sensor. Replace if necessary. Heat Exchanger Thermistor (Combi Only)		 If a DHW recirculation system is used, DHW flow volume may vary slightly. Ensure all air has been purged from the system.
	Available 0°F (0°C)	No Detection 1.8°F (1°C)	3.6°F (2°C) 5.4°F (3°C)	 Check sensor wiring for damage. Measure the resistance of the sensor. 		Fluctuating DHW Outgoing Temperature (Combi Only) Ensure the gas pressure is proper. Ensure the water pressure is proper.
	120 Minutes Off	60 Minutes On	180 Min. Unlimited	Replace if necessary. Inlet Thermistor (Combi Only) Check sensor wiring for damage.		 Ensure the DHW thermistor, flow servo, and bypass servo are in good condition. Ensure the inlet filter for DHW is clean. If a DHW recirculation system is used, the DHW temperature may vary slightly.
	Off	On	Linked Linked Together Together	 Measure the resistance of the sensor. Replace if necessary. 		Ensure all air is removed from the system. Boiler Does Not Start Heating With a Heating Demand Present
	No	Linked Together CH pump 1 and pump 2	CH CH 2 pump 1, pump 1, pump 2 pump 2, and pump pump 3 &	 Supply Thermistor Check sensor wiring for damage. Clean the surface of the sensor. 		 Supply temperature or return temperature inside the boiler may be too hot. Ensure the pump operates properly. If there is a demand immediately after using DHW, wait at least three minutes
	No	Yes (Linked together)	3 pump 4	Measure the resistance of the sensor. Check the return thermistor. Replace if neces Return Thermistor	sary.	for operation. Cannot Turn off ECO Mode Uuring DHW recirculation, ECO switch will always be on (Combi only).
	Continuously Same as	Intervals Does Not		 Check sensor wiring for damage. Measure the resistance of the sensor. Replace 	e if necessary.	NO EODE Cannot Set Up Lock
	Main Pump Does Not Run	Run Same as Main Pump		BD Exhaust Thermistor • Check sensor wiring for damage. • Clean the surface of the sensor.		Lock is available only when the controller has the priority. (When connecting additional remote controller) (Combi only). DHW Recirculation Does Not Begin (Combi Only)
	Normal	For Warm Room Temp Quick		 Measure the resistance of the sensor. Check the return thermistor. Replace if necessary. 		 Ensure DHW recirculation pump is connected to the DHW_Pump terminal. Ensure parameter number IB is ON. Ensure DHW recirculation plumbing type is set properly per Parameter I2.
	Temperature Drop 27°F (15°C)	Temperature Drop 15°F (8°C)		Outdoor Thermistor Ensure that parameter number DD is set to th	e appropriate position.	 Ensure DHW recirculation with timer relay input is set properly per Parameter I3. Ensure the wiring to the external timer is correct. Ensure the external timer is ON, if in use.
	15°F (8°C) Normal	9°F (5°C) Quick		 Check sensor wiring for damage. Measure the resistance of the sensor. Replace if necessary. 		The recirculation logic has an OFF interval after use. Simultaneous DHW and CH is Not Functional (Combi Only)
	(3 Minutes) No	(10 Seconds) Yes 40 Seconds		Pressure Sensor Check sensor wiring for damage. Measure the Replace if necessary.	e voltage of the sensor.	 Ensure parameter number DB is ON. If CH set point temperature is lower than 140°F/60°C, it is not permitted (this includes outdoor reset temperature settings).
	15 Seconds Not Active	Setting Temp Range Set Temp: 36°F (20°C)	Setting Setting Temp Temp Range Range	 High/Low Water Pressure ● If water pressure is too low, add water into sy 	vstem until at least 13 PSI is	 Ensure the DHW inlet temperature is not too hot. Ensure the heating load for DHW and CH are within limits to handle both simultaneously.
M	anufacture Use Only	(Temp = Temperature) Manufacture Use Only	Set Temp: 54°F (30°C) 72°F (40°C)	 observed. Ensure there are no leaking components in the lf the pressure is too high, adjust the pressure 	e CH system. e to a maximum of 30 PSI.	NO EQDE Cannot Change the DHW Set Point Temperature (Combi Only) ● When DHW is being produced, the temperature setting can only be adjusted between 98°F (37°C) and 110°F (43°C).
141	Thermostat Used	CH ON button used. Boiler fires based or room temperature.	n	Ensure the pressure relief valve and water fill Low Water Cut-Off (LWCO) Ensure the LWCO device is working correctly.	are working correctly.	NO CODE Supply Temperature is Different From the Setting Temperature on the Controller
	Not In Use Secondary	In Use Primary		Ensure the LWCO jumper is connected prope Ensure the output is 24 V AC. If it is not, a training of the second s		 During outdoor sensor control, the supply temperature will vary dependent on the outdoor temperature. During simultaneous operation of DHW and CH, the supply temperature for CH is based on DHW control (Combi Only).
	1 No Recirculation	2 Recirculation (Dedicated)	3 4 5 6 Recirculation (Crossover)	 Solenoid Valve Circuit Check the flame rod and wire for damage. Close the gas shut off valve installed near the 	boiler.	CODE CH Capacity is Insufficient Ensure the parameters are properly set for the installation.
	Economy N/A	Comfort N/A	Commercial	 Ensure the flame rod and wire are not wet. Check the output from the PC Board to the sc If the output from the PC Board is abnormal, 	lenoid gas valve.	During simultaneous operation of DHW and CH, flow volume to heating can be reduced (Combi Only). Pump or Fan Even With No Demand
	Max Natural Gas	High Liquid Propane	Medium Low	If the output from the PC Board is normal, rep High Exhaust Temperature	place the gas control.	 The boiler may start or operate the pump for freeze protection operation. The pump may intermittently operate to prevent it from becoming stuck.
N	anufacture use only PVC	Manufacture use only Material other than PVC: CPVC, PP, or Other.		 Make sure boiler pump activates during oper Check the exhaust thermistor wiring for dama Clean the surface of the thermistor. 		³ See "Electrical Diagnostics" section of this document.
10			Level 2: Level 3: 5,401- 7,701- 7,700 ft 10,200 ft	 Measure the resistance of the exhaust therm If the sensor has been replaced and the error thermistor. 	still appears, check the return	
Leve	l 0: 0-2,000 ft (0-610m)	Level 1: 2,001-5,400 (610-1646m)	7,700 ft 10,200 ft (1,646- (2,347- 2,347m) 3,109m)	 If boiler is used in a hard water area, flush the Check the exhaust duct, seal, and venting for 		10/2024 20000221/02
				1		10/2024 800000221(02)

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	O-ring	Thermistor	Exhaust Adapter Gasket	O-ring	Exhaust Adapter Assembly	Electrode Gasket	Flame Rod	Drain Tube at Air Intake	Clip	Condensation Drain Tube		Condensate Tran	Bas control Adapter	Fall Adapter	Heat Exchanger Adapter	Adapter Gasket	Heat Exchanger Bracket	PCB Bracket	Heat Exchanger Insulation	Heat Exchanger Assembly	Noice Filter Accembly	O-ring	Inlet Gas Supply Connection	Gas Tube Bracket	Gas Connection Pipe	O-ring	Gas Valve Assembly	Hexagon Head Screw	Part Mounting Packing	Combustion Fan Assembly	Combustion Check Valve Assembly	Burner Insulation	Burner Door Gasket	Burner Door Assembly	Front Cover Panel Gasket Bottom	Front Cover Panel Gasket Side	Latch Front Cover Panel Gasket Top	Plate HEX Bracket	Screw	Igniter Assembly	Igniter bracket		Combustion Chamber Support Plate (L)	Ground Screw	Residential Screw and Washer	Connection Reinforcement Plate	Wall Mount Bracket	Front Cover Panel Assembly FF	DESCRIPTI	ION
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	M10B-2-14	M10B-2-4	807000336	807000205	807000204	807000203	20200012	105002025	105002020	805000155	805000154	809000171	809000328	U211-322X01	807000335	808000052	207000334	807000194	807000333	807000192	807000332	807000191	807000331	807000342	807000188	807000187	109000018	807000185	807000183	807000182	107000621	109001287	107000093	807000241	807000240	807000239	M8D1-15	625000208 //T000/08	109000624	108000087	108000086	808000067	108000017	109000623	108000084		109000622	808000066	PART NUMBEI	R
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Installation Manual - FR					System Thermistor		LP Conversion Urifice-Included	-					Screw	_	Screw		_	Screw				Screw			Screw	Screw	-	Thermistor Sensor	Water Pressure Connection Harness			_	_				PCB Cover	_	_	_					O-ring		_	_	DESCRIPTI	ON
N/A	800000219	N/A		800000218	805000179	1803000081	56000908	108000104	809000314	809000333	809000332	809000331	109000649	10900073	CP-20883-408UK	809000178	109000598	809000177	209000203	CP-20883-410UK	109000651	10900179 109000179	100001300	ZQAA0514UK	ZBA0408UK	CP-30583	809000176	805000165	805000104 407000104	805000164	805000162	805000178	805000160	105002042	805000158	805000177	809000330	205000176	109000639	809000329	809000173	109000132	109000636	807000338	702007.00	20C000208 907000708	M10B-2-18	M10B-2-16	PART NUMBER	
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