



Dishwasher and Laundry Detergents Frequently Asked Questions

General FAQs

Where can I purchase Bodewell Detergents?

Bodewell Detergents are available on Bodewell.com and in the SmarthQ app.

Can I subscribe for regular deliveries?

Yes! Choose our SmartOrder subscription option (see additional information on SmarthQ for offer savings) and get detergent delivered at your preferred frequency — pause or cancel anytime.

What if I'm not satisfied with the product?

We offer a 100% satisfaction guarantee. If you're not happy with your purchase, contact us within 30 days for a full refund or replacement.

What is SmarthQ?

SmarthQ Home by GE Appliances transforms your home into a smart, connected hub. This innovative app allows you to control and monitor your smart appliances from anywhere, making everyday tasks easier and more efficient. SmarthQ enables new features to your appliances, notifications to help you manage cooking and cleanup detail at home, and it is a helping hand to help you order supplies you need to use and care for your appliances and your home. SmarthQ connects with GE, Profile, Monogram, Cafe, and Haier brand appliances.

For more information on connecting you can visit <https://www.smarthqpro.com/home>.

What do I do if detergent was ingested?

If anyone or your pet ingests a dishwasher tablet or liquid laundry detergent, you should contact your healthcare provider or call the Poison Control Center for guidance. Call 24 hours a day, 7 days a week at 1-800-222-1222. Go to the closest emergency room (or emergency veterinary clinic) if any symptoms are present. Take or send the container to let the healthcare provider know what has caused the symptoms.

What do I do if detergent gets into my eyes?

Flush your eye immediately with clean, lukewarm water, using a faucet or shower. Hold your eyelid open with clean fingers and let the water run over your eye. Continue flushing for 15 minutes. Do not rub your eye, as this can cause further irritation or damage. Wash your hands thoroughly before and after touching your eyes to avoid spreading the chemical.

Is there a number to call about Bodewell detergent questions?

1-888-803-2631



Dishwasher Detergent FAQs

Will this work with my dishwasher?

Yes, Bodewell dishwasher detergent works effortlessly for a powerful clean in all major brands of full-size, drawer-style, and compact dishwashers.

How do I use the Bodewell tablet detergent?

Place one tablet into the wash compartment of the detergent dispenser and close the detergent dispenser lid. If the cycle you've selected is less than 60 minutes, place the tablet in the bottom of the dishwasher to get the best results.

The detergent dispenser is located in the center of the dishwasher door. It has two compartments. The main wash compartment is found inside the detergent dispenser. To open, press the button on the side of the dispenser. Do not block the detergent dispenser with large or tall dishware since this will prevent the detergent cup from opening.

For dishwasher drawers or compact dishwashers, place the tablet in the cutlery basket.

My glasses appear to have film on them, what do I do?

If you see a filmy residue on your glassware, it may be caused by hard water. We recommend using a rinse aid to help prevent the film or spots before they come out of your dishwasher. To test to see if you have hard water, you can contact your local water company. Another way to identify if the film is caused by hard water is by using a small amount of hand washing liquid in the area of the spot or film. If you can scrub away the film, then it's likely hard water deposits. If you've tested the glassware with a small amount of hand washing detergent and the film doesn't come clean, your glasses may be etched. Etching in glasses from dishwasher is caused by high temperature and too much detergent.

To prevent etching, you can: Lower the hot water setting to 140 degrees Fahrenheit and below. Check your dishwasher manual to make sure you're using your dishwasher properly. Stop prewashing your dishes. Run a shorter dishwasher cycle.

If your glasses remain foggy after these actions, etching is likely the cause and they may not be able to be fixed

How many tablets or packs come in a package of Bodewell Dishwasher detergent?

There are 60 Bodewell Dishwasher Detergent tablets in each package.

Is Bodewell Dishwashing Detergent scented?

No, it is unscented. Powerful cleaning tablets free of dye, fragrances, chlorine, bleach, and phosphates.



Laundry Detergent FAQs

How much detergent should I use?

Directions: Fill to line 1 on the cap for small loads, line 2 for medium loads, and up to line 6 for heavily soiled or large loads. Follow garment care instructions and your washer's use and care manual to determine how to apply the detergent. For optimal dosage, try out the SmartDispense feature found on select GE and GE Profile models.

What types of laundry is this detergent suitable for?

This detergent is effective for all types of laundry, including whites, colors, delicates, and heavy-duty items. We always recommend referencing your specific garment's care instructions before use.

Is this detergent suitable for HE washing machines?

Yes! It's safe for use in both standard and high-efficiency (HE) machines.

Can I use this detergent in cold water?

Yes, our Bodewell detergent performs in all wash temperatures! For best wash performance on heavily soiled clothes, we recommend using warm or hot water. Always follow the garment care instructions.

How many loads does one bottle/package cover?

Each 100 oz bottle covers up to 64 medium-sized loads, depending on soil level and machine type.

What is the best way to remove stains with this detergent?

Treat the stain as soon as possible to prevent the stain from setting. First, gently blot fresh stains with a clean cloth or paper towel to remove excess material. Pre-treat the Stain by applying a small amount of liquid laundry detergent directly to the stain. Gently work it into the fabric with your fingers or a soft brush (like an old toothbrush) to penetrate the fibers. Always test detergent on a small, inconspicuous area of the fabric first to confirm fabric is not damaged.

How should I store the detergent?

Store in a cool, dry place away from direct sunlight. Keep the cap closed when not in use.

Is Bodewell Laundry Detergent scented?

We offer a Free & Clear formula with no artificial dyes, perfumes, parabens, phthalates, or formaldehyde. It contains 95% plant-based ingredients. We also offer Wild Bloom, a scented formula with no phthalates or formaldehyde and is made with biodegradable ingredients.