



SAUNASPA COLD PLUNGE UNITS & CHILLERS LIMITED LIFETIME WARRANTY

PLEASE READ FULLY BEFORE INSTALLATION AND USE.

DON'T FORGET TO REGISTER! Product must be registered within 90 days of delivery date to activate warranty. Visit www.SWCORP.com/register to register your product and activate your warranty.

SaunaSpa cold plunge units and chillers are manufactured with superior quality standards and workmanship and are backed by our limited lifetime warranty, subject to the terms, limitations, and exclusions stated below. SaunaSpa warrants to the original consumer purchaser that covered components of SaunaSpa cold plunge units and chillers will be free from defects in materials or workmanship under normal residential use. Proof of purchase (original sales receipt) from the original consumer purchaser must be made available for all SaunaSpa warranty claims. Simply call **305-330-1146** to submit a warranty claim and request an RMA.

Upon delivery thoroughly inspect product prior to installation and use. Any scratches, surface damage, shipping damage, or other visible damage must be reported to SaunaSpa within 5 days of delivery date.

WARRANTY EXCLUSIONS. This warranty does not cover damage, deterioration, defects, performance issues, or component failure resulting from normal or regular wear and tear associated with the use or aging of the product. **Normal wear and tear is not considered a defect in materials or workmanship under this warranty.**

This warranty also excludes damage or failure resulting from negligence, misuse, abuse, improper installation, improper operation, carelessness, accident, hard water or mineral deposits, exposure to corrosive materials or chemicals, misapplication, improper maintenance, alteration or modification of the product, or failure to follow applicable care, installation, maintenance, or operating instructions.

This warranty is intended for residential use only and excludes all industrial, commercial, and business usage. Additionally, this warranty does not cover discontinued or display products, whether such items are purchased at discount outlets, unauthorized dealers and/or sold on clearance.

Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state and province to province. Please contact **305-330-1146** or visit www.SWCORP.com/support for more details.

Sincerely,
The SaunaSpa Team

**Shipping and handling fees as well as labor costs are not covered under the SaunaSpa Warranty.*

This warranty is in effect as of January 2020. This warranty supersedes all previous warranties and/or claims both stated and implied. This warranty is subject to change without notice. v2.1_a