



Firmware Update for Certain Pioneer In-Dash AV Receivers

September 24, 2026

Dear Valued Pioneer Customer:

We would like to inform you of the availability of a firmware update for **only the following Pioneer In-Dash AV Receivers sold in the United States and Canada**. Installation on any other product could cause irreversible damage.

DMH-2000NEX
DMH-W3000NEX
DMH-W3050NEX

This firmware update corrects the following matter.

- Fixed incorrect behavior during phone calls.
- Minor bug fixes

To perform this update, the following items are needed:

- Pioneer In-Dash AV Receiver listed above.
- Blank USB storage device (no files), 2 GB or larger in capacity, formatted to FAT32 or NTFS.

Instructions on installing the firmware are provided on the same page as the firmware update. Installation of the update should take about two minutes to complete.

How to Obtain the Free Firmware Update:

1. Download the firmware update files to a computer from the Pioneer website:
<https://usa.pioneer/pages/support>
2. Transfer the files to the USB storage device for insertion into the Pioneer In-Dash AV Receiver.

Questions

If you have any questions, please contact Pioneer Customer Service toll free at 1-800-421-1404, Monday through Friday, 7:30 AM - 11:30 AM and 12:30 PM - 4:00 PM (Pacific Time), excluding holidays, or online through <https://usa.pioneer/pages/contact>.

Sincerely,

Pioneer Electronics (USA) Inc.