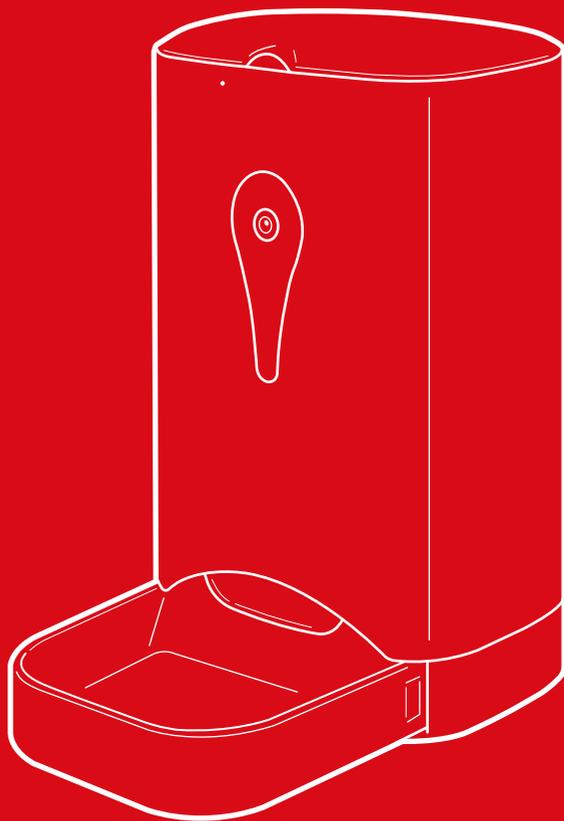




bestchoiceproducts



# INSTRUCTION MANUAL

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Automatic Pet Feeder  
with App Control



bestchoiceproducts

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As shoppers, we're always trying to find the perfect balance between quality & value. At BCP, we believe we've achieved that. Our diverse catalog of everyday essentials is tailored especially to our customers & guaranteed to hit that sweet spot of high quality & low price.

— Always. —



It is recommended that you **DO NOT** auto-update the **PetFun** app. After updating phone app, feeder must be unlinked and relinked.

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**HIGHLY RECOMMENDED:**  
Install 3 D batteries to ensure the feeder continues to operate normally if there is a power outage.

## NOTICE

Please retain these instructions for future reference.

- Do not allow children to operate this appliance. Keep appliance out of reach of children.
- Close supervision is necessary when appliance is used near children.
- This item is intended for indoor, household use only.
- Ensure that your voltage is consistent with specifications.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- If any parts are missing, broken, damaged, or worn, stop using this product until repairs are made and/or factory replacement parts are installed.
- Do not use this item in a way inconsistent with the manufacturer's instructions as this could void the product warranty.

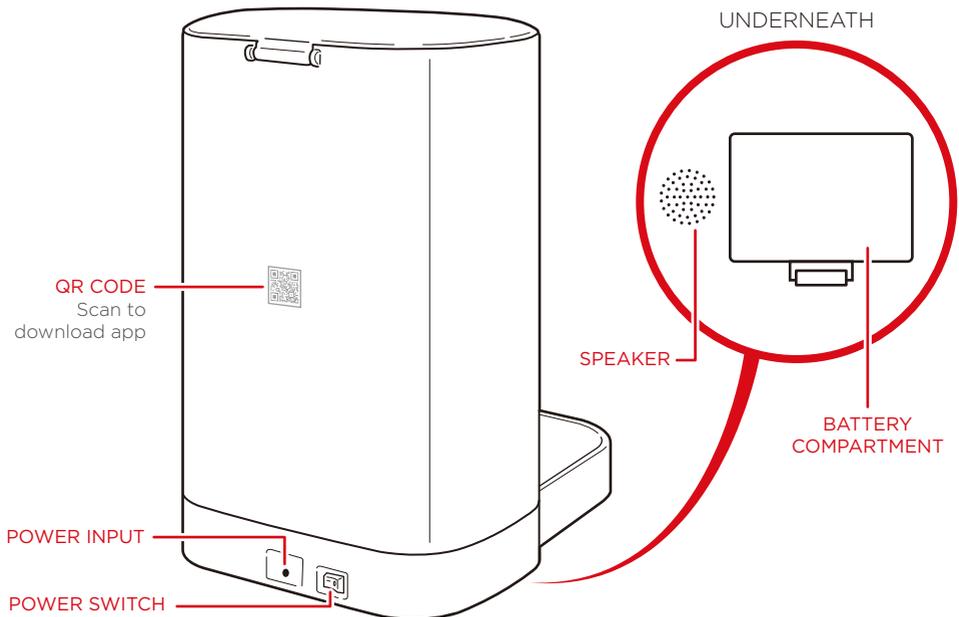
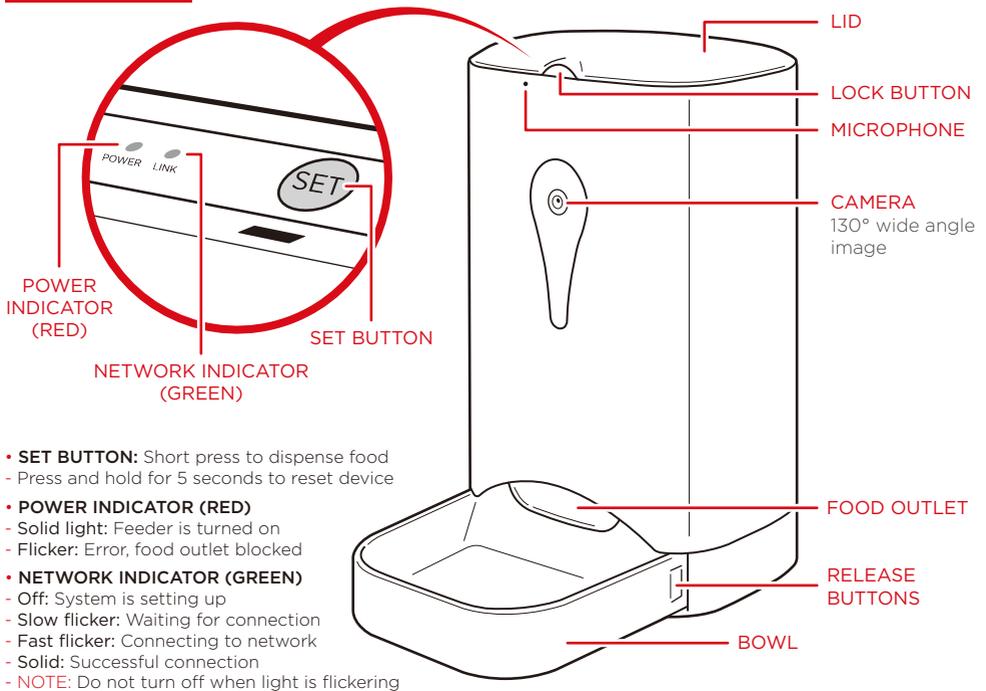
## WARNING

- Keep appliance away from direct sunlight and other sources of heat (stove, heater, etc.).
- Do not run power cord over sharp edges/corners or a hot surface.
- Do not pull or carry appliance by the power cord.
- Do not immerse or soak appliance in water or any other liquid.
- Do not spill water on the electrical components or connectors.
- Do not touch the plug or operate appliance with wet hands.
- Do not unplug the appliance by pulling on the power cord. Always grasp the plug firmly and pull straight out from the outlet.
- Do not use if the plug, power cord, or any components are damaged.
- Do not use any accessory or fitting other than original accessories and fittings.

## SPECIFICATIONS

<b>Voltage</b>	120V, 60Hz
<b>Capacity</b>	4.5 liters
<b>Batteries</b>	3 D batteries
<b>SD Card Storage</b>	128GB max
<b>Max Food Size</b>	0.6 inches (diameter)

# DIAGRAM



## SETTING UP THE APPLIANCE

1. Remove all packaging. Inspect appliance to make sure it is in good condition.
2. Place on a stable and level surface.
3. Arrange appliance so it is at least 12 inches away from other appliances.
4. **HIGHLY RECOMMENDED:** Install 3 D batteries in the battery compartment to ensure that the feeder continues to operate normally if there is a power outage.

## USAGE TIPS

- Only use dry pet food with a max diameter of 0.6 inches.
- Even if the device is plugged in, it is recommended that 3 D batteries are installed to ensure that the feeder continues to operate normally if there is a power outage.
- Multiple pet feeders can be registered to the same account.
- A maximum of 8 different phones can log into the same account and control the pet feeder.
- After updating the phone app, the feeder must be unlinked and relinked. It is recommended that you do not auto-update the app to ensure smooth feeder operation.
- Pet feeder performs best if it is placed in the proximity of the Wi-Fi router and your cell phone has good service.

## CLEANING AND STORAGE

**NOTE:** Do not immerse or soak appliance in water or any other liquid.

- Unplug appliance before cleaning or storage.
- Wipe exterior of the unit with a damp cloth. If necessary, use a small amount of mild detergent and a sponge.
- Do not clean with steel wool, abrasive detergents, or corrosive liquids like gasoline or acetone.
- Place appliance in a cool, well-ventilated place to dry.
- Store in a cool, dry place away from direct sunlight.

## DOWNLOAD APP

Search the App store or Google play store for the app “PetFun” or scan the following QR code:



**NOTE:** For the most updated app instructions, please visit the Automatic Pet Feeder product page at [bestchoiceproducts.com](http://bestchoiceproducts.com)

## LOGIN

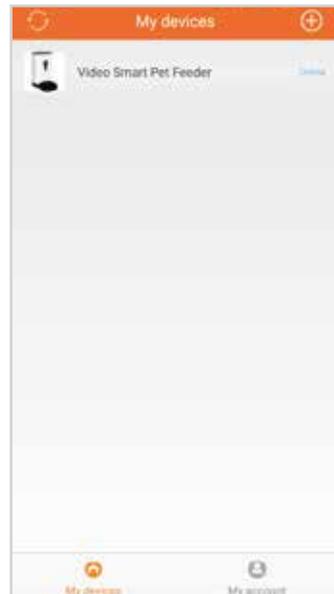
- Register for a new account or login into an existing account.
- **NOTE:** Password must be at least 6 characters.

## CONNECTING TO FEEDER

- **NOTE:** To ensure a proper setup, make sure your phone is connected to the same WiFi network as the pet feeder.
1. Press + to add a new device.
  2. Select the device: Video Smart Pet Feeder
  3. Make sure the network indicator is flashing, then check the box and press Next.
  4. The WiFi network should automatically be filled in. Enter the network password and press Next.
  5. A QR code will display on the screen. Hold the code 4 to 8 inches from the camera until the feeder emits a sound.
    - If device does not read the code, slowly move it back and forth until it emits a sound.
    - Press "Heard the ring beep"
  6. The phone will attempt to connect to the device. When device is connected, press Confirm.
  7. The pet feeder is now listed on the My Devices page.

## MY DEVICES

- **(refresh icon):** Press to refresh the list of devices
- **(+ icon):** Press to add a new device
- **Device list:** Select your device to manage feeding schedule and control device
- **Device status:** Offline, connecting, or online
- **My account:** Manage account settings
- **NOTE:** If your device is not listed or offline, try refreshing or restarting the app.



**After selecting your device, it will automatically direct you to the Feed page.**

## MY ACCOUNT



- **Push:** Allows push notifications regarding the device status (feeding status, error, etc.)
- **Share:** Allows you to share a snapshot after capturing it
- **Storage path:** Select where to save photos/videos
- **Change your password**
- **About:** Displays app information
- **FAQ:** Answers frequently asked questions for troubleshooting purposes
- **Exit:** Log out of your account

## FEED



After selecting your device, it will automatically direct you to the Feed page.

## FEED

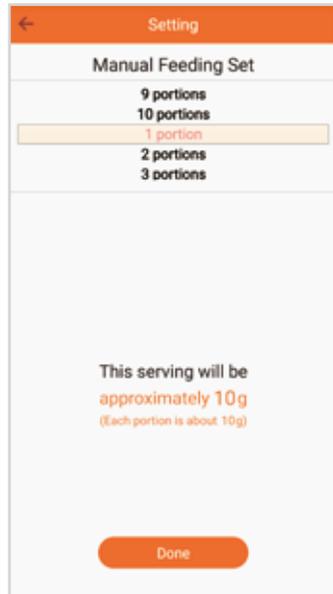
### AUTOMATIC FEEDING

1. Press AUTO to add an automatically scheduled meal. There can be a max of four meals per feeder.
  - **NOTE:** The app pre-programs three meals which can be switched off or edited.
  - **Set portions:** Each portion dispense approximately 10 grams (0.35 ounces) of food.
  - **Set recording:** Select an audio recording to play when food dispenses (see Setting section).
  - **Set time**
2. Select the portions per meal, audio recording, and time.
3. Press Finish to confirm the meal or press Next meal to set another meal.



### MANUAL FEEDING

1. Press the Manual icon to manually dispense a meal.
  - **Set portions:** Each portion dispense approximately 10 grams (0.35 ounces) of food.
2. Select the portions and press Done to dispense the meal.



## CAMERA

- **Video feed:** Press arrows to enter full screen  
- Select video quality: HD, SD, or Smooth (for live feed)
- **Audio:** Listen to audio from the pet feeder
- **Microphone:** Speak to your pet in real time

PROFILE AND PET INFORMATION

VIDEO FEED

VIDEO GALLERY

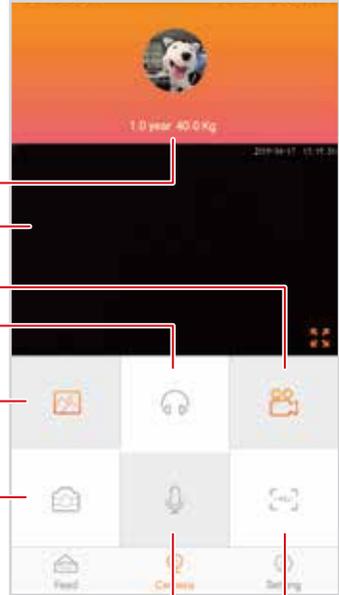
AUDIO

SNAPSHOT GALLERY

TAKE SNAPSHOT

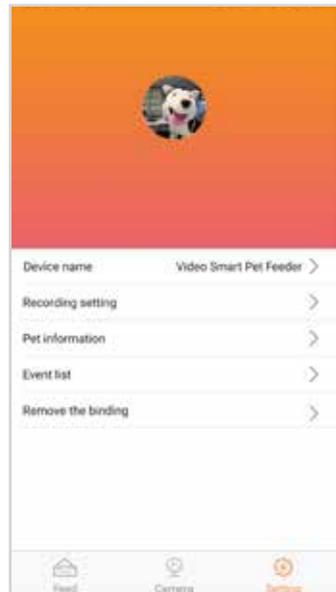
MICROPHONE

RECORD VIDEO



## SETTING

- **Device name:** Edit the device name
- **Recording setting:** Add audio recordings (max 10 seconds) to play when food dispenses
- **Pet information:** Set a profile for your pet, including a photo, nickname, age, weight, etc.
- **Event list:** Displays the feeding history of the device
- **Remove the binding:** Unlink the device from the app  
- **NOTE:** This is necessary for the device to operate correctly after an app update



## TROUBLESHOOTING

PROBLEM	REASON	SOLUTION
Phone not connecting to device	Device error	Restart device and phone app
	Device connected already; solid green network indicator	Hold Set button 5 seconds to reset connection
	Problem with WiFi	Try connecting again, restart or reinstall app
	App does not have required permissions	Grant required permissions (camera, location, network, etc.)
Device does not reset when holding Set button	Device error	Turn off and unplug, then try again
Bad network connection	App/device error	Wait several minutes, restart app, refresh device connection
Food does not dispense smoothly	Food outlet or motor blocked	Clear blockage

## FREQUENTLY ASKED QUESTIONS (FAQ)

### 1. What should I do if the feeder is not working properly after updating the phone app?

After updating the phone app, the feeder must be unlinked and relinked.

- Navigate to the Setting page and press "Remove the binding" to unlink the feeder from the app.
- Follow the procedure to reconnect the feeder to the app.

It is recommended that you do not auto-update the app to ensure smooth feeder operation.

### 2. What time zone does the feeder operate in if I'm in another time zone?

The feeder continues to operate in your original time zone and is unaffected by the time change. If you add a new meal, the time in the app will reflect the original time zone.



# HELP CENTER



Question about your product? We're here to help. Visit us at:

[help.bestchoiceproducts.com](http://help.bestchoiceproducts.com)



Chat Support



Product Inquiry



Orders FAQ



Product Assembly



Returns & Refunds

## PRODUCT WARRANTY INFORMATION

All items can be returned for any reason within 60 days of the receipt and will receive a full refund as long as the item is returned in its original product packaging and all accessories from its original shipment are included. All returned items will receive a full refund back to the original payment method. All returned items will not be charged a re-stocking fee.

All returned items require an RA (Return Authorization) number, which can only be provided by a Best Choice Products Customer Service Representative when the return request is submitted. Items received without an RA may not be accepted or may increase your return processing time. Once an item has been received by Best Choice Products, refunds or replacements will be processed within 5 business days.

All returns must be shipped back to the Best Choice Products Return Center at the customer's expense. If the reason for return is a result of an error by Best Choice Products then Best Choice Products will provide a pre-paid shipping label via email. Boxes for return shipping will not be provided by Best Choice Products, and is the customer's responsibility to either use the original shipping boxes or purchase new boxes.

Pictures may be required for some returns to ensure an item is not damaged prior to its return. Items returned are not considered undamaged until they are received by Best Choice Products and verified as such. All damages to items are the customer's responsibility until the item has been received by and acknowledge by Best Choice Products as undamaged.



## WARNING

Manufacturer and seller expressly disclaim any and all liability for personal injury, property damage or loss, whether direct, indirect, or incidental, resulting from the incorrect attachment, improper use, inadequate maintenance, or neglect of this product.