

Quality and Environmental, Health & Safety Policy

Quality and Environmental, Health & Safety Mission

At Florence Corporation, every employee is responsible for both **QUALITY** and **ENVIRONMENTAL PERFORMANCE** as well as **CONTINUAL IMPROVEMENT**.





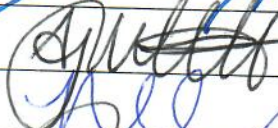
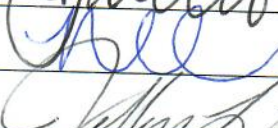
We will operate *safely and efficiently, while improving impacts on the environment*, to provide our customers ...

- **EXCELLENT PRODUCTS and SERVICES,**
- **WHEN THEY NEED THEM,**
- **at COMPETITIVE PRICES.**

Management Commitment

The Florence Management Team is committed to developing and implementing effective means to fulfill its Quality and Environmental Health & Safety Mission. Our Company policy is to ...

- Establish and maintain a documented system that meets the requirements of both ISO 9001 Quality and ISO 14001 Environmental Management Standards;
- Provide the human and material resources as deemed appropriate and feasible to the task;
- Listen regularly to our customers and other interested internal and external parties regarding expectations and views on quality products and environmental aspects.
- Communicate regularly and effectively with the entire organization the importance of exceeding expectations of our customers, regulatory agencies, and other interested constituencies.
- Establish and execute measureable and attainable quality and environmental objectives and targets for continual improvement;
- Periodically review effectiveness and suitability of our entire operating system and progress toward established objectives and targets;
- Plan efforts for support of the operation by evaluating organizational needs & performance, and by analyzing risks and opportunities relevant to the organization and its interested parties;
- Continually renew this commitment to excellence in producing a quality product and by protecting the environment utilizing the basic principles of pollution prevention, waste minimization, and recycling.
- Achieve or exceed compliance with applicable legal and other requirements, such as EPA, KDHE, OSHA, & NFPA regulations.
- Strive to complete environmental opportunities identified in the Gibraltar CSR (Corporate Social Responsibility Program).

President	
SD of Engineering	
SD of Customer Experience	
SD of Operations	
SD of Finance	
SD of Supply Chain	
SD of Human Resources	
Quality Manager (Management Representative)	