

# Current LED Sign Lighting Systems Limited Warranty

Nela Park  
1975 Noble Road  
East Cleveland, OH 44112  
USA  
Revised November 2021

For Current Tetra LED Sign Lighting Systems, Tetra LED Tape, Tetra Power Supplies, LineFit Light LED Systems, LED Channel Letter Lighting Systems and Batten LED Luminaires

**LIMITED WARRANTY:** Subject to the terms and conditions specified in this Limited Warranty, Current Lighting Solutions, LLC d/b/a GE Current, a Daintree company ("Current"), warrants that the Current Tetra Sign Lighting Systems, Tetra LED Tape, Tetra Power Supplies, LineFit Light LED Systems, LED Channel Letter Lighting Systems and Batten LED Luminaires listed below (each a "Product" and collectively "Products"), when operated together as a system and purchased directly from Current from July 12, 2021 until this Limited Warranty document is later superseded, will be free from defects in material and workmanship for the respective periods of time set forth below, starting from the date of manufacture and based on a maximum of 8760 annual hours of operation.

Product Name	Warranty Period	Product Name	Warranty Period
12V Tetra Channel Letter Modules	5 years	Tetra® Stick	10 years
Tetra® Atom	10 years	Tetra® Snap (DS/SS)	10 years
Tetra® miniMAX MS	10 years	Tetra® EdgeStrip (MO/HO)	10 years
Tetra® miniMAX	10 years	Tetra® PowerStrip (MO/HO)	5 years
Tetra® MAX	10 years	LineFit Light LED	5 years
Tetra® PowerMAX/PowerMAX HO	10 years	Tetra® Contour/Contour LS	5 years
Tetra® Tape (MO/HO)	3 years	Batten LED Luminaires	5 years
		Tetra® Ti-10 24V Power Supply	10 years
		Tetra® and Select TX Power Supplies	5 years

**REMEDY:** If a Product fails to meet the warranty set forth above, then Current will, at its option, either (i) repair the defective Product, (ii) provide a free replacement Product or replacement parts, F.O.B. Current's warehouse, or (iii) refund the purchase price paid to Current for the Product or replacement parts. Any replacement Product or part will be comparable in function, but may not be identical to the original. The replacement or repaired Product is warranted for the remainder of the original warranty period. Current is not responsible for labor and other costs associated with removal or reinstallation.

**TERMS AND CONDITIONS:** This Limited Warranty is VOID if Purchaser or the user fails to comply with any applicable instructions and recommendations of Current; if any components are replaced with components of other manufacturers; or if the Product is operated outside the specified electrical values or is subject to abnormal use or stress, including under/over voltage conditions, excessive switching cycles, and operation in environmental conditions (e.g., ambient temperature) outside normal specified operating range.

Current shall not be responsible for any failure of Products that result from external causes, including, but not limited to, acts of God; power surges that exceed product specification; improper power supply; fault or negligence of the Purchaser or user; improper or unauthorized use, installation, handling, storage, maintenance, alteration or service; any abuse, misuse, abnormal use or use in violation of any applicable standard, code or instructions for use in installations including those contained in the latest National Electrical Code (NEC), the Standards for Safety of Underwriters Laboratory, Inc. (UL), Standards for the American National Standards Institute (ANSI), in Canada, the Canadian Standards Association (CSA), Europe (CE), Australia (C-Tick).

This limited warranty extends only to Purchaser, but Current will honor, under the terms of this Limited Warranty, valid warranty claims by Purchaser arising from a failure to meet the above warranty when the Product has been resold in new condition and used only by the original end user.

**HOW TO MAKE A WARRANTY CLAIM:** Current must issue a Return Material Authorization (RMA#) for all requests for warranty review. To make a warranty claim, retain the failed Products and notify your Current sales or customer service representative in writing within thirty (30) days of the failure. After contacting Current and receiving an RMA number, Purchaser shall promptly return the Product after receiving instructions regarding if, when, and where to ship the Product. The Product must be returned within 10 days of receiving RMA number, and the shipping box must be clearly marked with RMA number. Failure to follow this procedure shall void this Limited Warranty. *Current reserves the right to examine all failed Product to determine the cause of failure and patterns of usage and shall be the sole judge as to whether any Product is defective and covered under this Limited Warranty.*

**LIMITS OF LIABILITY:** THE FOREGOING LIMITED WARRANTIES CONSTITUTE THE SOLE AND EXCLUSIVE WARRANTIES AND REMEDIES OF THE PURCHASER AND THE SOLE LIABILITIES OF CURRENT FOR THE SPECIFIED LED PRODUCTS AND ARE IN LIEU OF ALL OTHER WARRANTIES, WHETHER WRITTEN, ORAL, IMPLIED OR STATUTORY. NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED. IN NO EVENT SHALL CURRENT BE LIABLE FOR ANY OTHER COSTS OR DAMAGES INCLUDING LOST PROFITS, INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES.