



PrimeChime⁺2

Electronic Doorbell Kit (PRCP2 & PRCP2A)

? FAQ

Why doesn't the PRCP2 have a ground wire?

The PRCP2 has been evaluated by Underwriter's Laboratory (UL) to not require a ground wire due to its all plastic construction.

How do I wire up my doorbell?

The PRCP2 uses the same 2-wire method as a standard door bell. Wires from ports one and two should be connected to the two terminals on the back of your doorbell. See the installation instructions for more detail.

How do I remove the wires from the back of the unit they seem stuck?

To remove the low voltage wiring, press down on the small button on the correct wire port. A small screwdriver may help fully depress the button. Then pull on the wire and it should lift free. Do not pull on the wire prior to pressing the button as it may cause the clamp to bite into the wire

Do I need to use the "diode kit"/"power kit" that came with my doorbell?

In general no. The PRCP2 provides the correct voltage and power requirements for most video doorbells without the use of a diode kit.

Why is my Doorbell ringing constantly?

The PrimeChime is a patented electronic system that must have a compatible button installed. If the NICOR button or a compatible video doorbell has been replaced with a standard door button the unit will ring constantly. Replace the button with a NICOR PRCP2 button or a compatible video doorbell.