

[Realtek] Network Adapter FAQs

This document contains some helpful FAQs should you run into any issues:

1. I am having issues with my new NIC and on-board NIC is still enabled.

I am having issues with my new NIC & my on-board NIC is still enabled.

FAQ

Sometimes an on-board network interface card (NIC) conflicts with a new NIC. In these cases it is best to disable the on-board NIC.

The best way to disable your on-board NIC is to go into your BIOS and disable it there if possible. To do this, consult your motherboard manual.

You can also disable any NIC in Windows. Here is how you do this:

First click **Start**, or, in Windows 10 and 8, hold down the **Windows key** and press **X**. Then click **Control Panel**.

Windows 10

1. Click **Network and Internet**.
2. Click **Network and Sharing Center**.
3. On the left, click **Change adapter settings**.
4. Right-click the NIC that you would like to disable and select **Disable**.

Windows 8

1. Click **Network and Sharing Center**.
2. On the left, click **Change adapter settings**.
3. Right-click the NIC that you would like to disable and select **Disable**.

Windows 7

1. Click **Network and Internet**.
2. Click **Network and Sharing Center**.
3. On the left, click **Change adapter settings**.
4. Right-click the NIC that you would like to disable and select **Disable**.

Windows Vista

1. Click **Network and Sharing Center**.
2. On the left, click **Manage network connections**.

Right-click the NIC that you would like to disable and select **Disable**.

<title>

FAQ

Visit www.startech.com/support for additional FAQs, videos and more!

StarTech.com
Hard-to-find made easy®

<title>

FAQ

-

Visit www.startech.com/support for additional FAQs, videos and more!

StarTech.com
Hard-to-find made easy®