

DK30CHHPD Firmware Update Instructions

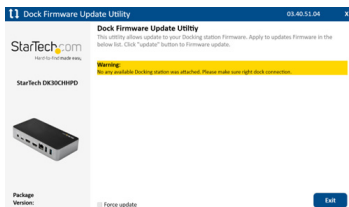
1. Unzip the firmware package onto the host computer that will be used to apply the update to the docking station (DK30CHHPD).

Note: An available USB-A or USB-C port, and Windows 10 or Windows 11 is required.

2. Connect the docking station, that will be updated, to an available USB-A or USB-C port on the host computer, then run the **DK30CHHPD_Firmware_2004.exe** Tool.

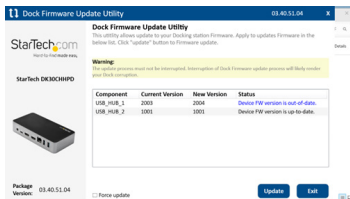
Note: Only a power source and USB-host connection are required to complete the update.

3. If the docking station is not detected by the utility, you will see the below screen.

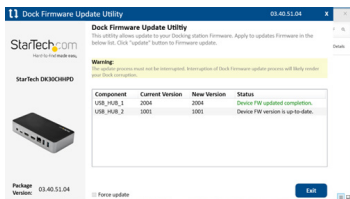


If this occurs, try switching to a USB-A to USB-C cable or a USB-C to USB-C cable. If the docking is still not detected attempt the update on a different USB port. If the docking station is still not detected, please attempt the update on a different host computer.

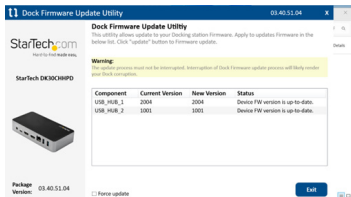
4. When the docking station is detected and ready for update the below screen will display indicating that Hub_1 is out of date.



5. Press the update button. The process will start and take ~30-40 seconds. Once the update is completed you will see the below screen indicating the update was successful.



6. Disconnect the power source from the docking station for 5 seconds then plug it back in.
7. To verify the update, run the DK30CHHPD_Firmware_2004.exe tool and it will now show the Hub_1 is up to date as shown below.



8. The docking station is now up to date.